

Exchange Online/Outlook.com SMTP Server Settings

The following describes the settings of our products (multifunction printers/printers).

Use Internet Services to set up the SMTP server of Exchange Online/Outlook.com that uses OAuth 2.0 authentication.

Important

- Only one SMTP server can be set. The latest setting will become valid.
- If you have set up the SMTP server of Exchange Online/Outlook.com that uses OAuth 2.0 authentication, the settings made on the control panel of the machine will not be enabled, and the SMTP server name will be blank. When the SMTP server name is input on the control panel, the setting of [Service Provider] for Internet Services changes to [Not Selected].

Administrator Consent on Microsoft Entra ID

To use the email address of Exchange Online, you need to consent in advance to the following actions that the machine takes.

- Consulting users' basic information such as email addresses
- Accessing users' emails

Note

- The administrator's consent does not need to be obtained more than once for the same tenant.
- When using the email address of Outlook.com, this action is not needed.
- For Microsoft Entra ID, refer to the official website of Microsoft.

- 1. Enter the following URL into the address box on the browser, and then press the <Enter> key.**
https://login.microsoftonline.com/common/adminconsent?client_id=c88859d7-e6a2-48cb-acee-669df3387654&redirect_uri=https://open cds-fb.fujifilm.com/gen/mfp_aux/adminConsent.html
- 2. Log in as a Global Administrator.**
- 3. The consent screen for the authority is displayed. Confirm the contents and click [Accept].**
- 4. Close the browser, after the consent success screen is displayed.**

SMTP Server Settings using Internet Services

Important

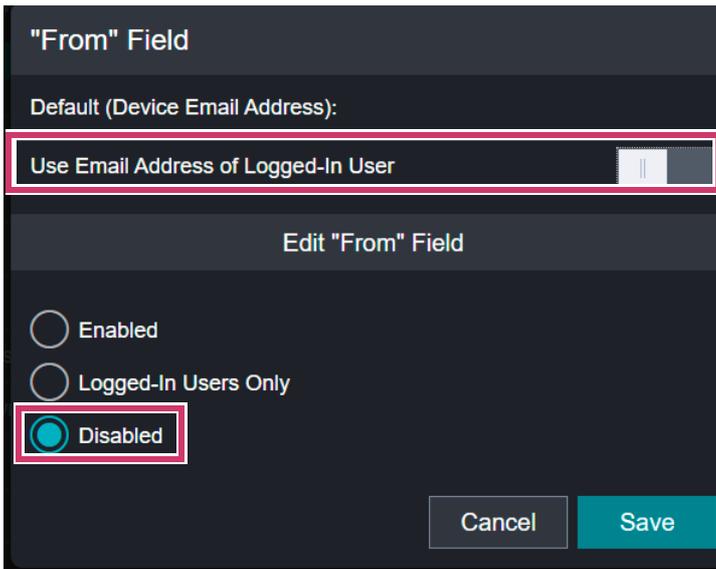
When [Exchange Online / Outlook.com] is selected in [Service Provider], perform following settings in [Apps] > [Email] > [Common Settings] > ["From" Field].

- Disable setting of [Use Email Address of Logged-In User]
- Set [Edit "From" Field] to [Disabled]

Unless these settings are made, SendAsDenied may result when sending an email.

However, when using an email address* different from the UPN (User Principal Name) as a sender address in the Email app, it is not necessary to set [Edit "From" Field] to [Disabled].

*: A changed primary email address, an address added as an alias, an address that was set up for proxy transmission in Exchange Administration Center, etc.



1. Log in to Internet Services as system administrator.

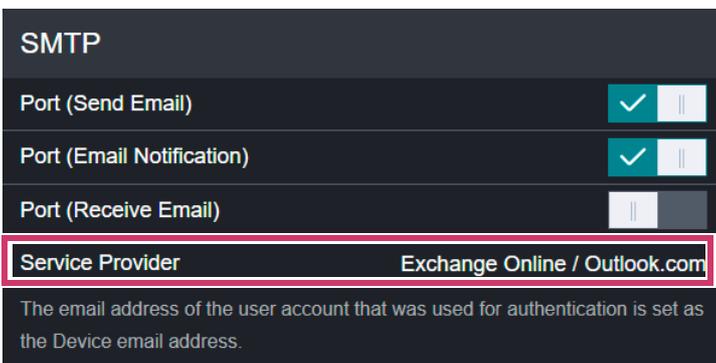
2. Set DNS server and Proxy server as necessary.

3. Click [Network] > [Protocols] > [SMTP].

Important

When [Login Credentials for Email Send] is set to [Remotely Authenticated User], change the selection to [System]. Also, after changing to [System], do not change [Login Credentials for Email Send] to [Remotely Authenticated User] from the control panel of the machine. If the change is made, an authentication error results when sending an email.

4. Click [Service Provider] to select [Exchange Online / Outlook.com].

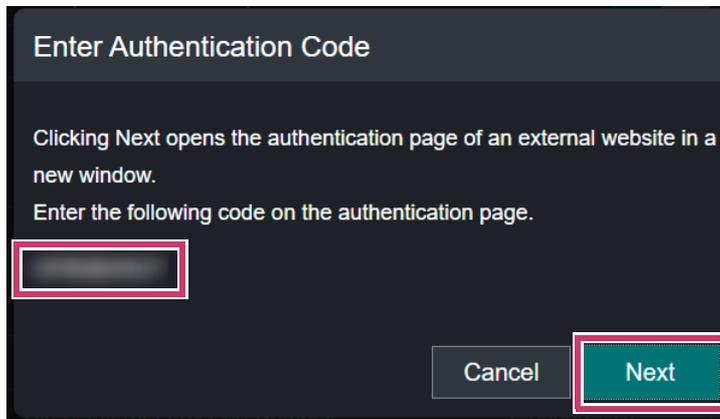


5. Click [Save].

Important

Do not change the settings except for [Port Number for Receiving Email] if there is no particular reason.

6. Click [Next] on the [Enter Authentication Code] screen.



7. On the input screen, enter the code that is displayed on the [Enter Authentication Code] screen then click [Next].

8. On the sign-in screen, sign in with the account set up with the email address for sending.

Important

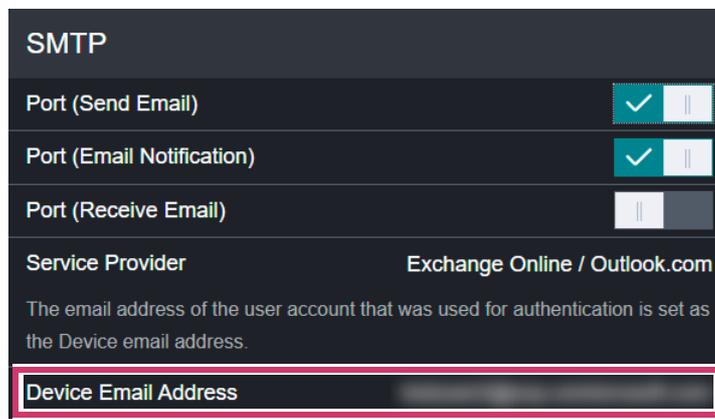
Authentication may be restricted due to conditional access policy settings of Microsoft Entra ID.

Authentication error may occur especially when policies such as "Block Device Code Flow" is enabled.

If authentication is restricted, configure policies so as our application or the user used for authentication will not be subject to restriction as necessary. For details on how to configure the settings, refer to the official document of Microsoft.

9. Close the sign-in screen after a successful sign in.

The email address for the signed-in account will be set as the Device Email Address.



Important

It is required that the UPN of the signed-in account be the same as the Device Email Address.

Since the primary email address for the signed-in account is automatically set as the Device Email Address, if the primary email address is different from the UPN, change the Device Email Address to UPN from the [Device Details] dialog box of Internet Services. An authentication error results when sending an email if the UPN is not the same as the Device Email Address.