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Choosing the product that best fulfils your needs

Apeos C325 z
ApeosPrint C325 dw

Customer Expectation Document

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Contents

What Does This Document mean to Me?

The purpose of this document is to help you understand the performance, capabilities and recommended operating guidelines for the Apeos C325 z and ApeosPrint C325 dw, to help you ensure that it is the right product for your business.

The specifications and data in this document are current at the time of publication and proprietary to FujiFilm Business Innovation Australia Pty Ltd, also referred to hereon after in this document as FBAU. The customer should only circulate the document within their organization on a need-to-know basis & use all reasonable efforts to safeguard the document and to not disclose its contents to competitors of FujiFilm Business Innovation Australia Pty Ltd or to other third parties.

This document may be periodically updated to incorporate changes in specifications and to correct any technical inaccuracies or typographic errors.

Product Overview

The Apeos C325 z and ApeosPrint C325 dw consist of a print engine that provides colour printing at up to 31 A4 pages per minute respectively.

If you have any further questions after reading this document, please contact your FBAU sales representative who will be happy to assist you.

Safety Data Sheets

These documents can be obtained upon request by contacting the FUJIFILM Business Innovation Australia Customer Support Centre link:
Safety Data Sheets (fujifilm.com)

Compliance & Approvals

The approvals obtained in relation with environmental and safety considerations are as follows:

- Electromagnetic Compatibility Framework – Supplier's Declaration of Conformity for RCM mark (for Australia, New Zealand)

Monthly Print Volume Range

This product is designed for operation based on the following recommended monthly print volumes.

	Apeos C325 z	ApeosPrint C325 dw
Recommended AMPV	1,000	1,000
Maximum AMPV	2,000	2,000
Duty Cycle	62,000	62,000
Machine Life	100,000	100,000
Rated Print Speed	31/31 ppm	31/31 ppm

AMPV (Average Monthly Print Volume) Range: Working outside this range may affect machine performance. If the device consistently operates at a higher AMPV than the maximum stated, the customer should consider the purchase of multiple devices or a device with a higher print volume capacity.

Duty Cycle: If the device is occasionally used outside of the AMPV range, printing should not exceed the duty cycle limit. Duty cycle represents the rated print volume capacity of the device for a given month (printed on recommended stock and assuming 8hrs per day, 20 days per month usage).

Machine Life: The manufacturer's print volume limit for reliable performance of the device for the machine's life.

Rated Print Speed: Pages printed per minute on A4 LEF stock, 80GSM

Responsibility Matrix

The Following table summarizes customer and FBAU responsibilities relating to the product.

	Action	Responsibility	
		Customer	FBAU
Installation Actions	Ensure adequate space and power to install device	✓	
	Provide a working network (wired or wireless); confirm and maintain network integrity	✓	
	Provide network credentials to allow the MFD to connect to the wireless network (if a FBAU Wireless LAN Converter option was purchased).	✓	
	Unpack device components		✓
	Connect all system components and install device hardware		✓
	Install client software / device drivers on PC/workstations*1	✓	✓
	Configure device to connect to the network (wired or FBAU Wireless LAN Converter)		✓
	Initial operator training*1	✓	✓
	Order and install specified Customer Replaceable Units (CRUs) according to machine instructions	✓	
Ongoing Actions	Order and install staple and dry ink cartridges (depending on the device configuration) according to machine instructions	✓	
	Remove, repair and re-install any failed components		✓*2
	Provide Helpline support (Customer Support Centre)		✓*2
	Provide spare parts		✓*2
	Provide service		✓*2
	Perform system software upgrades		✓*2
	Download any additional fonts to server	✓	
	Install client software/ device drivers on PC/workstations	✓	
	Back-up Customer unique settings (Address book, logs, user settings, mailbox data, etc.). This data is required should the machine HDD fail. Please refer to the Admin Guide for more information	✓	
	Ensure adequate space and power to install device	✓	
	Provide a working network (wired or wireless); confirm and maintain network integrity	✓	
	Provide network credentials to allow the MFD to connect to the wireless network (if a FBAU Wireless LAN Converter option was purchased).	✓	

*1 FBAU Representative will assist and show the I.T. person or customer contact how to install printer drivers, setup Scan to Network (via SMB or FTP), setup Scan to Email on a maximum of 2 client computers. If a Wireless LAN Kit is purchased, the FBAU Representative will assist and show the I.T. person or customer contact how to connect and print to a device via Wi-Fi direct on a maximum of 1 client mobile device which supports the feature.

*2 As per contractual requirements.

Product Specifications

Product Configuration and Options

Model	Apeos C325 z	ApeosPrint C325 dw
Function	Copy Print Scan Fax	Print
UI	2.8" colour touch panel	2-line LCD
Single Pass DADF	50 sheets	
ADF		
Main Paper Tray	250 sheets	250 sheets
Bypass Tray	50 sheets	50 sheets
Duplex	✓	✓
System Memory	512MB	512MB
Wi-Fi	✓	✓
NFC	✓	✓
PCL5/6	✓	✓
PS Emulation	✓	✓
Fax	✓	

For additional options and further details refer to Accessories/Options section.

Basic Specifications/Copy Function (Apeos C325 z)

Item		Description
Type		LED ElectroPhotography
Memory Capacity		512MB (Max: 512MB)
Storage Device Capacity		-
Processor		ARM Single Core 667 MHz
Colour Capability		Full Colour
Print Speed (Mono/Colour)*1	Simplex	31/31 ppm (A4)
	Duplex	19/19 ppm (A4)
Scan Resolution		600 x 600 dpi
Printing Resolution		600 x 2400 dpi
Halftone		256 levels of colour (16.7 Million colours)
Warm Up Time*2	From Power On	35 sec
	From Sleep	17 sec
Original Size		Maximum of A4, Letter, Legal*4 for both Sheet and Book
Paper Size	Max	A4, Letter, Legal
	Min	A6 (76 x 127 mm when using Bypass Tray)
	Image Loss	Lead/Trail/Right/Left Edge 4.1 mm
Paper Weight		60 to 176 gsm
First Copy Out Time*3		9.5 sec (Mono), 12 sec (Colour)
Reduce / Enlarge	Size-to-Size	1:1 +/- 2.0 %
	Preset	50 %, 70 %, 81 %, 122 %, 141 %, 200 %
	Variable	25 to 400 % (in 1 % increments)
Continuous Copy		99 sheets

*1 The speed may be reduced due to the image quality adjustment. The printing speed may be reduced depending on the document

*2 Measurements based on our standards. It takes more time depending on the usage conditions and image quality control.

*3: Measured in accordance to ISO/IEC 29183.

*4: Not available on the Scanner Glass

Apeos C325 z does not support Auto Color Detection (ACS: Auto Color Selection). In Copy and Scan, black and white or colour must be selected from the control panel.

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Print Function (Apeos C325 z and ApeosPrint dw)

Item	Description
Print Speed	Same as Basic Specifications/Copy Function
Print Resolution	600 x 2400 dpi
PDL	PCL5 / PCL6, PostScript language compatibility
Network Protocol	TCP/IP (lpd, IPP/IPPS, Port9100, WSD)
Interface	Ethernet 1000BASE-T/100BASE-TX/10BASE-T, USB2.0, Wireless LAN (IEEE 802.11 a / b / g / n / ac)
Supported Operating System[1]	Windows 11 (64 bit) , Windows 10 (32 bit / 64 bit), Windows Server 2022 (64 bit), Windows Server 2019 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 R2 (64 bit), Windows Server 2012 (64 bit)
	[PostScript language compatibility] Windows 11 (64 bit) Windows 10 (32 bit / 64 bit), Windows Server 2022 (64 bit) Windows Server 2019 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 R2 (64 bit), Windows Server 2012 (64 bit) macOS 13 / 12 / 11 / 10.15 / 10.14
Fonts	PCL:European 94 type faces,Postscript language compatibility:European 93 type faces
Emulation	TIFF, JPEG, PDF, PCL5

[1]: Please refer to our official website for the latest supported operating system.

Scan Function (Apeos C325 z)

Item		Description
Type		Colour Scanner
Original Size		Same as Basic Specifications/Copy Function
Scan Resolution	Scan to PC	TWAIN: 50 x 50 to 9600 x 9600 dpi WIA: 75 dpi, 100 dpi, 150 dpi, 200 dpi, 300 dpi, 400 dpi, 600 dpi
	Scan to Network / e-mail	200 dpi, 300 dpi, 400 dpi[1], 600 dpi[1]
Scan Speed		Same as the Scan Speed for the Automatic Document Feeder
Interface		Ethernet 1000BASE-T/100BASE-TX/10BASE-T, USB2.0, Wireless LAN (IEEE 802.11 a / b / g / n / ac)
Scan to PC	File Format	Depends on application
	Operating System[2]	Windows 11 (64 bit), Windows Server 2022 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 (64 bit)
	Driver	TWAIN Driver, WIA Driver
Scan to Network	Network Protocol	TCP/IP (SMB, FTP, WSD)
	Operating System[3]	Windows 11 (64 bit), Windows Server 2022 (64 bit) Windows Server 2016 (64 bit), Windows Server 2012 (64 bit) macOS 13[3] /12[3] / 11[3] / 10.15[3] / 10.14[3]
	File Format	Monochrome binary: TIFF, Multi-page TIFF, DocuWorks, PDF Grayscale/Full Colour: TIFF, Multi-page TIFF, JPEG, DocuWorks, PDF
Scan to e-mail	Network Protocol	TCP/IP (SMTP)
	File Format	Monochrome binary: TIFF, Multi-page TIFF, DocuWorks, PDF Grayscale/Full Colour: TIFF, Multi-page TIFF, JPEG, DocuWorks, PDF

Note: WIA stands for Windows Image Acquisition. WSD stands for Web Services on Devices.

[1]: Only when Scanner glass is used

[2]: Please refer to our official website for the latest supported operating system.

[3]: Only SMB is supported

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Fax Function (Apeos C325 z)

Item		Description
Original Size		Scanner glass: Max A4, Letter Automatic Document Feeder: Max Legal
Recording Paper Size		Max: Legal; Min: A4, Letter
Transmission Time		3 seconds and more but fewer than 4 seconds[*1]
Transmission Mode		ITU-T G3
Scanning Resolution	Standard	8 x 3.85 line/mm, 200 x 100 dpi
	Fine / Photo	8 x 7.7 line/mm, 200 x 200 dpi
	Super Fine	16 x 15.4 line/mm, 400 x 400 dpi
Coding Method		MH, MR, MMR, JBIG
Transmission Speed		G3: 33.6 / 31.2 / 28.8 / 26.4 / 24.0 / 21.6 / 19.2 / 16.8 / 14.4 / 12.0 / 9.6 / 7.2 / 4.8 / 2.4 kbps
Applicable Lines		Telephone line, PBX, Max. 1 port[*2] (G3-1 port)

[*1]: When A4 size document with approximately 700 characters is transmitted in standard image-quality (8 x 3.85 lines/mm) and in high-speed mode (33.6 kbps or faster, JBIG). Only indicates the time for transmitting the image information and does not include the communication control time. The total communication time will vary depending on the contents of the document, the type of machine receiving the fax, and line condition.
[*2]: No. of FAX lines is up to 1 port. Port refers to number of channels for FAX.

Direct Fax Function

Item	Description
Original Size	A4, Letter, Legal
Resolution	As same image quality indicated in Scanning Resolution for Fax Function
Transmission Speed	Same as the Fax Function
Applicable Lines	Same as the Fax Function
Supported Operating System[*1]	[PCL Driver] Windows 11 (64 bit), Windows Server 2022 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 (64 bit)

[*1]: Please refer to our official website for the latest supported operating system. For Mac OS, it is available to send fax using AirPrint function.

Duplex Output Function

Item	Description
Paper Size	A4, B5 (JIS), A5, Letter, Legal, Folio、Executive Custom size: Width 139 mm to 216 mm. Length 210 mm to 356 mm
Paper Weight	60 to 176 gsm

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Duplex Automatic Document Feeder (Apeos C325 z)

Item		Description
Type		Single Pass (Dual CIS) Duplex Automatic Document Feeder
Original Paper Size		Max: Legal, Min: A5[*1]
Original Paper Weight		60 to 105 gsm
Capacity (80 gsm)		50 sheets
Scan Speed[*1]	Copy	Mono: 30 ppm Colour: 16 ppm
	Scan	Mono: 30 ppm, Colour: 15 ppm (1 pass, 2-sided scanning; Mono 45ppm and Colour: 22 ppm) [Standard Document (A4), 200 dpi, to USB memory]

[*1]: The minimum custom size is 139.7 x 139.7 mm
[*2]: The scan speed varies depending on the documents
Note, DADF's image sensors (CIS*) may reproduce blurred image compared to other multifunctional devices using CCD sensors if the depth of focus is large, such as the binding margin of a thick book.
*: Contact Image Sensors

Paper Tray Capacity

Item	Paper Capacity (80 gsm)	Paper Weight	Paper Size
Bypass Tray (Standard)	50 Sheets	60 to 176 gsm	A6, A5, B5 (JIS), A4, Legal, Letter, Executive (184 x 267 mm), Folio (216 x 330 mm), COM-10, Monarch, DL, C5,Postcard (4 x 6"), Postcard (5 x 7"), Custom Size (Width: 76.2 to 215.9 mm, Length: 127.0 to 355.6 mm)
Tray 1 (Standard)	250 Sheets	60 to 176 gsm	A6, A5, B5 (JIS), A4, Legal, Letter, Executive (184 x 267 mm), Folio (216 x 330 mm), COM-10, Monarch, DL, C5,Postcard (4 x 6"), Postcard (5 x 7"), Custom Size (Width: 76.2 to 215.9 mm, Length: 127.0 to 355.6 mm)
Tray 2 (Optional)	250 Sheets	60 to 176 gsm	A5, B5 (JIS), A4, Letter, Executive (184 x 267 mm), Folio (216 x 330 mm), Legal, Custom Size (Width: 76.2 to 215.9 mm, Length: 210.0 to 355.6 mm)

Note, paper tray module (standard/optional) does not have a paper size sensor. Therefore, paper size must be manually selected.

Output Tray Capacity

Output Tray	Paper Capacity (80 gsm)
Centre Tray	150 Sheets (Face down)

Memory Configuration

Item		Description
Memory	Standard	512MB
	Optional	N/A
	Max.	512MB
Storage	HDD/SDD	N/A

Billing Meters

For customers who have a current support services agreement with FBAU, an automated meter capture service is available provided the customer's devices and networks are compatible with FBAU meter capture technology. This service assists customers with convenient, accurate billing by eliminating the need for manual meter read submission for each device.

If your device or network is not compatible with our meter capture technology, you will be required to manually submit your meter readings for billing purposes. The billing counters can be viewed on the control panel display screen.

Item	Description
Meter 1	**Colour Impressions:** Displays the total number of pages copied and printed in colour (7-digit meter). **Used for Billing purposes.**
Meter 2	**Black Impressions:** Displays the total number of pages copied and printed in black and white, and pages faxed (7-digit meter). **Used for Billing purposes.**
Meter 3	**Colour Large Impressions:** Displays the total number of pages printed in large-size colour (7-digit meter). Not used for Billing purposes.
Meter 4	**Total Impressions:** Displays the total number of Colour Impressions and Black Impressions (7-digit meter). Not used for Billing purposes.

Accessories/Options

Special Order Equipment refers to equipment that FBAU does not typically hold in stock and may take up to 150 days for delivery from the date the customer signs and returns the document. Orders, including both standard and Special Order Equipment, are expected to be delivered within 60 days for standard items; however, Special Order Equipment may take up to 150 days for delivery.

Part Number	Description	Notes
EL300952	250 Sheet Feeder	Maximum of 1 x additional feeder
PTL-MINI	Mini Tray Lock	Paper tray lock (required for each 250 Sheet Feeder) This item is Special Order Equipment.

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Supported Paper Types

Every effort has been made to ensure that the Apeos C325 and ApeosPrint C325 Models support a broad range of media. Using only FBAU-recommended media maximizes reliability and paper-handling performance.

Important

- Refer to the Device Reference Guide, "Paper and Other Media" for further information regarding supported paper types.

- Printing with a different type and size of paper from the paper specified for the printer driver, or printing from a tray not supporting the loaded paper, can result in paper jams.

Coated Stock

- Non-FBAU Coated papers are predominantly designed for use in offset equipment and when used in Xerographic equipment may cause miss feeds, skewing, and streaks. Coated stock can be automatically duplexed or finished and can be fed from the bypass tray however we cannot guarantee the devices performance when using coated media.

Label Stock

- Labels stock should be used only once and cannot be reused as it will lead to labels stuck inside the device.

Pre-Printed Stock

- Stock produced by an offset printer may cause jamming due to the drying agent used to improve drying time

- Stock which has been produced by digital devices may cause bleeding due to the low melting point of modern toner materials used to create the pre-printed stock.

Envelopes

- Successful envelope printing is highly dependent on the quality and construction of the envelopes. However, performance cannot be guaranteed. The pressure and heat of the fuser may cause some degree of creasing or wrinkling on envelopes. Although there is no recommended envelope media, it is advised to use envelopes made specifically for laser printers. Do not use envelopes with windows or clasps.

Storage

- The recommended storage conditions for all paper supplies are 20°C to 23°C at 45%-55% relative humidity. Papers stored or used outside the recommended environment are likely to affect the image quality output. Paper should always be stored in sealed packs, on shelves located in a workplace that is consistently controlled at the recommended environment stated above.

- Refer to the Product User Guide, Chapter 3 "Print Media Guidelines" for further information regarding supported paper types.

Paper Types and Weights

Trays	Paper Type	Weights
Bypass Tray Tray 1 (Standard) Tray 2 (Optional)	Recycled	60-80 gsm
	Custom	60-90 gsm
	Plain, Bond, Hole-Punched, Letterhead, Pre-Printed	75-105 gsm
	Lightweight Cardstock	106-176 gsm
	Envelopes	-
	Labels	-

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Consumables and ordering

Consumables including Toner can be ordered by contacting the FBAU Customer Support Centre by ordering on the Internet: https://www.fujifilm.com/fbau/supplies.

For the purpose of calculating the Toner Cartridge Yield Rate, the Waste Toner Bottle Yield Rate and the Drum Cartridge Yield Rate, an impression means the production of a one-sided (Simplex) print or copy on A4 (or smaller) size paper or A4 equivalent. A two-sided (Duplex) print or copy on A4 (or smaller) size paper shall be considered 2 impressions.

Drum Cartridge Yield rate

The life of the drum cartridge is based on A4 LEF size paper.

Part Number	Item	Life (impressions)	Replaced By
CT351282	DRUM Cartridge (CMYK)	50,000	Customer

When a drum cartridge reaches the end of its service life, it is necessary to replace all four drum cartridges at the same time.

Customer Replaceable Units
Toner Cartridge Yield Rate

The yield of the toner cartridge is based on A4 LEF size paper at 5% area coverage per colour.

Part Number	Item	Type	Yield (impressions)	Replaced By
CT203486	HC Black TONER (K)	High Capacity	6,000	Customer
CT203487	HC Cyan TONER (C)	High Capacity	4,000	Customer
CT203488	HC Magenta TONER (M)	High Capacity	4,000	Customer
CT203489	HC Yellow TONER (Y)	High Capacity	4,000	Customer
CT203502	MPS Black TONER (K)	Metered (FSMA)	6,000	Customer
CT203503	MPS Cyan TONER (C)	Metered (FSMA)	4,000	Customer
CT203504	MPS Magenta TONER (M)	Metered (FSMA)	4,000	Customer
CT203505	MPS Yellow TONER (Y)	Metered (FSMA)	4,000	Customer

Machine is shipped with one set of starter toner cartridges with average yield of 2,500 impressions (Mono) and 1,500 impressions (Colour).
Toner cartridge that comes with the printer (starter toner cartridge) should NOT be used on other printers. If used on other printer, it may result in poor image quality or early toner replacement alarm.
Starter toner cartridge SHOULD be the first toner cartridge installed to the printer. If another toner cartridge is installed before starter toner cartridge, you may not be able to use the starter toner cartridge.

Waste Toner Cartridge

he life of the waste toner Cartridge is based on A4 LEF size paper at 5% area coverage.

Part Number	Item	Yield (impressions)	Replaced By
CWAA0980	Waste Toner Cartridge	6,000	Customer

Excess Consumables

For customers with a contract with FBAU which includes the supply of consumables, consumables used by the customer in excess of the rate of usage specified in this CED are considered excess consumables. Subject to any process set out in your FBAU contract, excess consumables must be paid for at the rates set out on the FBAU Supplies website: https://supplies-fbau.fujifilm.com

at the time the excess consumables were supplied (unless different pricing has been agreed in writing between FBAU and the Customer with respect to such excess consumables). Consumables usage is calculated per device.

Product Performance

This section provides details of the performance.

Product Limitations

This product is designed to provide "benchmark" image quality and performance for its class. The following factors are known to affect machine performance and output print quality:

- High toner density and area coverage*.
- Monthly output volume consisting of >10% of heavy weight, coated or special throughput stock, which is out of or close to specification limits.
- Paper condition (The way that it is handled and stored).

Environment: Heat, humidity, a lack of ventilation, and emissions from other equipment will downgrade system performance. Air-conditioned sites are strongly recommended (refer to the Installation requirements section of this document).

Operator skill and understanding of applications file management, and colour theory will affect the quality of the final output.

Image Alignment

- Image to paper alignment can vary up to 2.0 mm in the lead edge to trail edge direction, and up to 2.5 mm from side to side, depending on paper stock, machine set up and other factors.
- Image loss will be within 4.1mm for Lead Edge, within 4.1mm for Trail Edge, and within 4.1mm for Side Edge (rear/front).

Paper / Throughput

- Printing with paper whose type or size differ from the paper specified by the printer driver, or printing from a tray not supporting the loaded paper can result in paper jams.
- Attempts to feed heavier than recommended paper stocks, and/or misuse of the media settings, may cause machine damage or poor image quality.

Fax Limitations

- Telstra "FaxStream Duet" (distinctive ring) is not supported.
- Call Waiting feature must be disabled on the fax line.
- G4 fax (ISDN) fax is not available. Digital lines are not supported.
- Faxing over "VoIP" (Voice over IP) and "FoIP" (Fax over IP) networks is not supported.
- Faxing from Macintosh print driver is not supported.
- The fax device is designed to meet the T.30 protocol as set by ITU-T Recommendations, which specifies that a facsimile must be connected to a public switched telephone network (PSTN).
- For optimum performance, a dedicated analogue line must to be installed.
- A dedicated analogue line must not be shared by any other device or system, such as ADSL, EFTPOS or alarm systems, etc.
- The facsimile device is designed to conform to the Australian Telecommunication Signalling Requirements under the AS/ACIF S002:2005 Appendix E paragraph 5.5.1.1.1 Note 3. This states that the standard ring cadence is nominally 0.4s ON, 0.2s OFF, 0.4s ON and 2.0s OFF.
- Faxing on the NBN network is supported according the network specifications outlined in the NBN Co NFAS UNI-V Electrical Specification – Fifth Release.
- Only UNI-V ports are supported for fax transmissions on our devices when connected to the NBN. For more information please contact your Internet Service Provider.

Print from and Store to USB Limitations

- USB memory devices that are encrypted with software are not supported.
- Refer to the product User Guide, Chapter 4 and Chapter 6, for further information.
-

Printing from Mobile Devices (Print Utility) Limitations

- A wireless router (to be setup by the customer) is required.
- Mobile device and the printer need to be on the same network.
- Printing from mobile devices can be performed by Wi-Fi Direct®.
- Refer to the product User Guide, Chapter 8, for further information.

Wireless LAN Limitations

Customer Pre-Requisites

- Customers are required to have a working wireless network and allow for the printer to connect wirelessly
- It is the customer responsibility to maintain and resolve wired and wireless network issues.

Wireless Printing Limitations

- Printing and scanning via Wi-Fi Direct is only supported via the FBAU Print Utility on Android or iOS.
- The FBAU Print Utility does not automatically search for a printer when connecting via Wi-Fi Direct. A manual IP address must be entered, please refer to the FBAU Support website for more information
- Wired LAN and wireless LAN are exclusive use. Disconnect the LAN cable when using the wireless LAN. If the LAN cable is left connected, the wireless LAN will not function.

Installation

- FBAU will configure the MFD to a compatible existing wired or wireless network of customer. If the customer changes their network this may impact MFD connectivity and the customer is responsible for ensuring ongoing compatibility with the customer's network. FBAU may be able to provide assistance in this regard at an additional cost.

Training

- FBAU will provide operator training to connect one mobile device to the MFD via Wi-Fi direct. If customers require additional devices to be set up, basic and advanced training packages can be purchased. Please contact your FBAU Account Manager for more information.

Installation Requirements

This section contains information on preparing for the delivery and installation for the Apeos C325 z, and ApeosPrint C325 dw products.

General Installation Requirements

- The product should not be exposed to direct sunlight, external heat sources, excessive dust or vibration.
- Do not operate the machine in a poorly ventilated room.
- The machine must be located on a stable and level floor.

Delivery Restrictions

Any deliveries not occurring at street level locations must have elevators large enough to accommodate the product modules. Passageways (doorways and hallways) must also be large enough to allow the machine to pass through.

Temperature & Humidity

Maximum: 32°C and 85%RH
Minimum: 10°C and 15%RH

Drastic climatic changes are detrimental to image quality, performance and consistency. It is strongly recommended that the product be operated in an air-conditioned environment to achieve best performance.

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Electrical Requirements

220-240 Volt, 50/60 Hz and a dedicated 10 Amp supply is required for each machine installation*.

*Where a dedicated supply is not available, it is the customer's responsibility to provide the equivalent, and where the equivalent is not available, FBAU will not be held responsible for any damage that may occur. FBAU will not be held responsible for any damage that may occur as a result of lightning strikes, power surges, etc.

Power Consumption

Model	Plug in Off	Sleep	Low Power	Ready	Running	Max.
Apeos C325 z	0.2 W	0.5 W	11 W	41 W	419 W	1120 W
ApeosPrint C325 dw	0.2 W	0.5 W	11 W	37 W	407 W	1110 W

TEC (Typical Electricity Consumption)

Model	kWh per week
Apeos C325 z	0.37
ApeosPrint C325 dw	0.38

Heat Emission kCal/h

Measure	Sleep Mode	Ready	Maximum
Apeos C325 z	0.43	35.26	963.2
ApeosPrint C325 dw	0.43	31.82	350.02

Noise Emission

Operator's Position	Apeos C325 z		ApeosPrint C325 dw	
	Standby	Running	Standby	Running
Sound Power Level[1]	No noise[2]	6.99 B(A)	No noise[2]	6.99 B(A)
Sound Pressure Level[1]	No noise[2]	50.8 dB(A)	No noise[2]	50.7 dB(A)

[1]: Standard System: machine + no options
[2]: No noise means that the radiated sound pressure level at each bystander position is below the absolute standard for background noise of ISO7779

Machine Weight and Dimension

Component	Unpacked Weight (kg)	Dimensions (mm)		
		Width	Depth	Height
Apeos C325 z	21.2 [1]	410	430	366
ApeosPrint C325 dw	17.4 [1]	410	430	255
250 Sheet Feeder	3.2	410	430	77

*1: Including consumables

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Space Requirements (Minimum Service Clearance)

These specifications are based upon accepted Workplace Health and Safety standards and allow for the safe and effective operation and servicing of the device, including space for:

- Moveable components, such as draws and doors
- A technician to safely access the device

These space requirements (site width & site depth) are the minimum requirements* and compliance with these standards is mandatory for the safety of staff members for the Australian market**. Site width and site depth changes with each configuration. Refer to the tables below for actual site requirements for each configuration.

* Note: Where a device is installed adjacent to an access way, additional space over and above that specified in this document may be required. Space required for access ways is dependent on circumstance, and it is recommended that the local statutory body be contacted for advice.

** Note: 'Machine installation' figures presented in the User Guide represents the machine dimensions and the dimensions when the trays have been fully extended. These do not represent space requirements or service clearances for Australia.

Service Clearance Configuration Table

The following table refers to the device configuration.

Configuration	Dimensions (mm)					
	Site Clearance[1]		From machine to the nearest object[2]			
	Width	Depth	Front	Rear	Left	Right
Apeos C325 z	850	1075	420	225	100	340
+ 250 Sheet Feeder	850	1075	420	225	100	340
ApeosPrint C325 dw	850	1075	420	225	100	340
+ 250 Sheet Feeder	850	1075	420	225	100	340

[1]: Minimum overhead workspace clearance (within site area) for all installations = 1,000 mm (H)

[1]: Desktop installation: Maximum installation height from floor to top of machine = 1,400mm (H)

[2]: All configurations are desktop

FUJIFILM Business Innovation Australia Pty Ltd

Customer Support

eSupport

Our internet-based support system can be accessed at: https://support-fb.fujifilm.com/ and includes a number of services:

Online Support Assistant

The Online Support Assistant allows users to obtain instant self-help, step-by-step instructions and information on FBAU products 24 hours a day, 7 days a week.

Interactive User Guide

The Interactive User Guide provides users with interactive demonstrations on the key features of the machine. It also provides step-by-step instructions on commonly asked question featuring screen captures of the UI.

My Account

My Account provides access to information about your account. You can view your invoice details, submit your meter readings, order toner or request machine relocations.

Online Supply Ordering

For a full range of products, you can access the site directly at https://www.fujifilm.com/fbau/supplies

Customer Support Centre

The FBAU Customer Support Centre is available 24/7 for all service calls and for customer application requests. You can contact them via https://support-fb.fujifilm.com/ or on 1800 028 962.

Customer Training

On completion of your device installation, you will receive a brief product overview which covers basic device functions (time permitting). If you would like to book an operator training session, please call Customer Care on 1800 028 962 or email: shm-fbau-websupport@fujifilm.com. This training session is valid for 3 months after the date of the device installation.

FUJIFILM

For more information or detailed product specification, please call or visit us at

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