

# Choosing the product that best fulfils your needs.

Apeos

5570 / 4570

Customer Expectation Document  
September 2024 – Version 1.2  
CSO-FN-CED-371



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# What Does This Document mean to Me?

The purpose of this document is to help you understand the performance, capabilities and recommended operating guidelines for the Apeos 5570/ 4570 models and to help you ensure that it is the right product for your business.

The specifications and data in this document are current at the time of publication and proprietary to FUJIFILM Business Innovation Australia Pty Ltd, also referred to in this document as FBAU. The customer should only circulate the document within their organization on a need-to-know basis & use all reasonable efforts to safeguard the document and to not disclose its contents to competitors of FUJIFILM Business Innovation Australia Pty Ltd or to other third parties.

This document may be periodically updated to incorporate changes in specifications and to correct any technical inaccuracies or typographic errors.

If you have any further questions after reading this document, please contact your FBAU sales representative who will be happy to assist you.

## Product Overview

### The Apeos 5570 / 4570

The launch configuration of the Apeos 5570 / 4570 models consists of a monochrome print engine with print resolution up to 1,200 x 2,400 dpi and a copier/scanner with scanning resolutions up to 600 x 600 dpi.

These devices also support faxing of documents up to A3 in size, single-pass automatic duplex document feeding. These devices also support mobile printing (AirPrint, Mopria), Microsoft Universal Print, Cloud collaboration, Print from Chromebook, Tap to Print or scan functionality via NFC and Wireless connectivity. With enhanced security features such as tampering detection, WPA3 and TPM2.0 our focus is on protecting your valuable information.

If you have any further questions after reading this document, please contact your FUJIFILM Business Innovation Australia sales representative who will be happy to assist you.

## Safety Data Sheets

These documents can be obtained upon request by contacting the FUJIFILM Business Innovation Australia Customer Support Centre link: [Safety Data Sheets \(fujifilm.com\)](https://www.fujifilm.com/safety-data-sheets)

## Compliance & Approvals

The approvals obtained in relation with environmental and safety considerations are as follows:

- Electromagnetic Compatibility Framework – Supplier's Declaration of Conformity for RCM mark (Australia)
- IEC60950-1 CB TEST CERTIFICATE.

## Monthly Print Volume Range

This product is designed for operation based on the following recommended monthly print volumes.

Description	Apeos	
	5570	4570
Minimum AMPV	15K	12K
Maximum AMPV	60K	50K
Duty Cycle	270K	207K
Machine Life	2.4M	2.4M
Rated Print Speed /ppm (BW / Colour)	55	45

**AMPV (Average Monthly Print Volume) Range:** Working outside this range may affect machine performance. If the device consistently operates at a higher AMPV than the maximum stated, the customer should consider the purchase of multiple devices or a device with a higher print volume capacity.

**Duty Cycle:** If the device is occasionally used outside of the AMPV range, printing should not exceed the duty cycle limit. Duty cycle represents the rated print volume capacity of the device for a given month (printed on recommended stock and assuming 8hrs per day, 20 days per month usage).

**Machine Life:** The manufacturer's print volume limit for reliable performance of the device for the machine's life.

**Rated Print Speed:** Pages printed per minute on A4 LEF stock, 80GSM.

## Responsibility Matrix

The Following table summarises customer and FBAU responsibilities relating to the product.

Action		Responsibility	
		Customer	FBAU
Installation Actions	Please refer to the "Installation Services" Customer expectation document.	✓	
Ongoing Actions	Order and install staple and dry ink cartridges (depending on the device configuration) according to machine instructions	✓	
	Remove, repair and re-install any failed components		✓*1
	Provide Helpline support (Customer Support Centre)		✓*1
	Provide spare parts		✓*1
	Provide service		✓*1
	Perform system software upgrades		✓*1
	Download any additional fonts to server	✓	
	Install client software/ device drivers on PC/workstations	✓	
	Back-up Customer unique settings (Address book, logs, user settings, mailbox data, etc.). This data is required should the machine HDD fail. Please refer to the Admin Guide for more information	✓	
	Ensure adequate space and power to install device	✓	
	Provide a working network (wired or wireless); confirm and maintain network integrity	✓	
	Provide network credentials to allow the MFD to connect to the wireless network (if a FBAU Wireless Adapter option was purchased).	✓	

\*1: As per contractual requirements.

# Product Specifications

## Product Configuration Options

Description	Apeos 5570 / 4570
	Copier, Printer, Scanner
Base Machine (Inc 2 Trays)	✓
Single Pass DADF (B2-PC)	✓
10.1" Inch Touch panel with NFC tag	✓
Bypass Tray	✓
Duplex	✓
Side Tray	✓
Wing Table	Option
System Memory* <sup>1</sup>	4GB
SDD (128GB)	✓
Data Security * <sup>2</sup>	✓
USB memory Print	Option
AirPrint	✓
Gigabit Ethernet	✓
Remote Authentication (LDAP, Kerberos, Azure AD etc.)	✓
Network Scanning	✓
Secure Watermark	Option
External Access Kit	Option
Adobe PostScript Kit	Option
Image Log	Option
Extensible Customization Kit (XCP)	✓
USB Hub	Option
Fax Kit	Option
Smart Welcome Eyes	✓
Secondary Ethernet Kit	Option
Wireless Network Kit	Option
Scan Delivery* <sup>3</sup>	Option
Mandatory option (Must select one of the below)	
Two Tray Module (2TM)	Option (Creates 4 tray configuration)
Tandem Tray Module (TTM)	Option (Creates Tandem tray configuration)

For additional options and further details refer to Accessories/Options section.

\*<sup>1</sup>: 4GB of shared memory

\*<sup>2</sup>: Please refer to the Product Security White Paper for more details. The standard Data Security excludes the Data Overwrite functionality. To have Data Overwrite functionality, Data Overwrite Kit (EC104193) must be purchased at additional charge. This kit replaces the standard SDD with a SATA HDD and enables 1 or 3 Pass overwrite function.

\*<sup>3</sup>: The Scan Delivery Kit will be configured remotely, and as such, remote access to the customer's computer is required. If remote access is not available, then Scan Delivery Kit will need to be configured with an on-site analyst at standard service rates. Additional charges apply for installation of the Scan Delivery kit.



# Copier Specifications

Item		Description	
		5570	4570
Memory		4GB (Shared)	
SSD*1		128GB (Usable space 128GB Shared)	
Scanning Resolution		600 x 600 dpi	
Printing Resolution		1200 x 2400 dpi (Text-Photo / Photo), 600 x 600 dpi (Text / Map)	
Halftone		256 levels (256 levels of colour; 16.7 million colours)	
Warm-up Time*2		30 seconds or less when Embedded Plug-ins / Custom Services are enabled (Default) 24 seconds or less when Embedded Plug-ins / Custom Services are disabled	
Recovery time (from sleep mode)		11 seconds or less (23 degrees Celsius room temperature)	
First Copy Output Time*3	BW	3.7 sec	4.4 sec
Continuous Copy Speed (Mono) *4	Simplex		
	A4LEF/B5	55	45
	A4SEF/B5	40	32
	B4	32	26
	A3	27	22
	SRA3	27	21
	Duplex*5		
	A4LEF/B5	55	45
	A4SEF/B5	40	32
	B4	32	17
	A3 SEF	19	15
	SRA3	19	15
Original Paper Size		Max: 297x432mm (A3, 11x17") for both sheet original and book original	
Paper Size	Max	SRA3 (320 x 450 mm), 12 x 18" (305 x 457 mm), A3 Bypass Tray: 12 x 19" (305 x 483 mm)	
	Min	A5, Bypass Tray: 89 x 98 mm	
	Image loss width	Lead edge 4.0 mm, Trail edge 2.0 mm, Right & Left edges 2.0 mm	
Paper Weight*6	Paper Tray	52 to 300 gsm	
Continuous Copy*7		Max. 999 sheets	
Copy Magnification Reduce/Enlarge)		Size-to-Size: 100% (1:1 ±0.7%) Pre-set: 50%, 70%, 81%, 86%, 115%, 122%, 141%, 200% Variable: 25% to 400% (1% increments)	
Power Supply		AC220-240 V +/- 10 %, 10 A, 50/60 Hz common	
Dimensions		With Two Tray Module: W 658 x D 720 x H 1119 mm With Tandem Tray Module: W 658 x D 720 x H 1119	
Weight (Excluding Toners)		Two Tray Module: 129kg Tandem Tray Module: 136 kg	

\*1 The SSD Storage Hard disk capacity is shared and not totally available.

\*2: When the main power is ON. At room temperature 23° C and depends on security setting.

\*3: First Copy Output Time (FCOT) measured as time required from pressing [Start] button until first paper output. Measured once fuser is at operating temperature. Refer to the Product Limitations section for further information.

\*4: This unit is sheets / minute. The speed may be reduced due to the image quality adjustment. Timing starts after first set has been outputted.

\*5: The speed may be reduced due to image quality adjustment. The performance may be reduced depending on the paper type and/or the paper tray. With Finisher-B5/C4/C5 installed, the Duplex speed is reduced when printing to the centre output tray.

\*6: It is recommended to use FBAU recommended paper. Correct print output may not be possible depending on the requirement.

\*7: Copy process may stop temporarily for stabilization of image quality.

## Printer Specifications

Item		Description
<b>Print Resolution</b>		Standard: 1200 x 2400 dpi, High Quality: 1200 x 2400 dpi, High Resolution: 1200 x 1200 dpi
<b>Print Size</b>	<b>Max</b>	SRA3 (320 x 450 mm), 12 x 18" (305 x 457 mm), A3 [12 x 19" (305 x 483 mm), 320 x 1200 mm* <sup>1</sup> when using Bypass Tray]
	<b>Min</b>	A5, Postcard (100 x 148) [89 x 98 mm when using Bypass Tray]
<b>Continuous Print Speed</b> * <sup>2</sup>		Same as the Basic Specifications / Copy Function
<b>PDL</b>		PCL5 / PCL6 (Standard) Adobe® PostScript® 3™ (Optional)
<b>Protocol</b>	<b>Ethernet (Standard)</b>	TCP/IP (lpd, IPP, Port9100, WSD* <sup>3</sup> , ThinPrint®)
<b>Emulation</b>		ESC/P-K (LQ1900K II), TIFF, JPEG, PDF, HP-GL (HP7586B), HP-GL2 / RTL (HP Design Jet 750C Plus), DocuWorks, PCL5 / 6 (HP Colour Laser-Jet 5500), KSSM, KS5843, KS5895, XPS
<b>Operating System Supported</b> * <sup>5</sup>	<b>Standard</b>	<b>PCL Driver</b> Windows 10 (32 bit / 64 bit), Windows 8.1 (32 bit / 64 bit), Windows Server 2019 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 R2 (64 bit), Windows Server 2012 (64 bit) <b>Mac OS X Driver</b> macOS 11 / 10.15 / 10.14 / 10.13 / 10.12
	<b>Adobe PostScript®3</b>	Windows 10 (32 bit / 64 bit), Windows 8.1 (32 bit / 64 bit), Windows Server 2019 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 R2 (64 bit), Windows Server 2012 (64 bit) macOS 11 / 10.15 / 10.14 / 10.13 / 10.12
<b>Interface (Connectivity)</b>	<b>Standard</b>	Ethernet 1000BASE-T / 100BASE-TX / 10BASE-T, USB3.0* <sup>4</sup>
	<b>Optional</b>	Wireless LAN (IEEE 802.11 a / b / g / n / ac)

\*1: Long paper of 106 to 220 gsm is available. The printed papers can be delivered to the Side Tray when an A2 or C4/C5-finisher is attached. The center tray can only be used when a B5-Finisher is attached.

\*2: The speed may be reduced due to the image quality adjustment. The printing speed may be reduced depending on the document.

\*3: WSD, Web Service on Devices.

\*4: USB 3.0 speeds are supported by Windows® 8, Windows® 8.1, Windows® 10, Windows Server® 2012, Mac OSX 11, 10.15 / 10.14 / 10.13 . All other operating systems support USB 2.0 speeds only. Only FAT12, FAT16, FAT32, and VFAT file systems are supported.

\*5: Please refer to the FBAU website for the latest supported operating systems

# Scan Function

Item		Description	
<b>Type</b>		Colour Scanner	
<b>Original Paper Size</b>		Same as the Copy function	
<b>Scanning Resolution</b>		600 x 600dpi, 400 x 400dpi, 300 x 300dpi, 200 x 200dpi	
<b>Scanning Speed<sup>*1</sup></b>	<b>DADF (B1-PC) single pass</b>	BW: 80 sheets/minute, Colour: 80 sheets/minute (Simplex) BW: 154ipm, Colour: 154ipm (Duplex) (FBAU Standard Document, A4LEF, 200dpi, store to folder)	
<b>Connectivity</b>	<b>Standard</b>	Ethernet 1000BASE-T/100BASE-TX/10BASE-T	
	<b>Optional</b>	Wireless LAN (IEEE 802.11 a / b / g / n / ac)	
<b>Scan to Folder</b>	<b>Protocol</b>	TCP/IP (WebDAV, HTTP)	
	<b>File Format</b>	Monochrome binary	TIFF, DocuWorks <sup>*2</sup> , PDF <sup>*2</sup>
		Grayscale	TIFF, JPEG <sup>*3</sup> , DocuWorks <sup>*2</sup> , PDF <sup>*2</sup>
		Full Colour	TIFF, JPEG, DocuWorks <sup>*2</sup> , PDF <sup>*2</sup> , Highly compressed DocuWorks <sup>*2</sup> , High Compression PDF <sup>*2</sup>
	<b>Driver</b>	TWAIN Interface support	
	<b>Operating System<sup>*5</sup></b>	Windows 10 (32 bit), Windows 8.1 (32 bit), Windows Server 2019 (64 bit) Windows Server 2012 R2 (64 bit), Windows 10 (64 bit), Windows 8.1 (64 bit) Windows Server 2016 (64 bit), Windows Server 2012 (64 bit)	
<b>Scan to PC</b>	<b>Protocol</b>	TCP/IP (SMB, FTP)	
	<b>Operating System<sup>*4</sup></b>	Windows 10 (32 bit), Windows 8.1 (32 bit), Windows Server 2019 (64 bit) Windows Server 2012 R2 (64 bit), Windows 10 (64 bit), Windows 8.1 (64 bit) Windows Server 2016 (64 bit), Windows Server 2012 (64 bit) macOS 11 <sup>*6</sup> / 10.15 <sup>*6</sup> / 10.14 <sup>*6</sup> / 10.13 <sup>*6</sup> / 10.12	
	<b>File Format</b>	Monochrome binary	TIFF, DocuWorks, PDF
		Grayscale	TIFF, JPEG, DocuWorks <sup>*2</sup> , PDF <sup>*2</sup> , Highly compressed PDF <sup>*2</sup> , Microsoft <sup>®</sup> Word <sup>*5</sup> , Microsoft <sup>®</sup> Excel <sup>*5</sup>
		Full Colour	
<b>Scan to e-mail</b>	<b>Protocol</b>	TCP/IP(SMTP)	
	<b>File Format</b>	Monochrome binary	TIFF, DocuWorks, PDF
		Grayscale	
		Full Colour	TIFF, JPEG, DocuWorks, PDF, Highly compressed PDF, Microsoft <sup>®</sup> Word <sup>*5</sup> , Microsoft <sup>®</sup> Excel <sup>*5</sup>

<sup>\*1</sup>: Scanning speed varies according to the document

<sup>\*2</sup>: When scanned image is retrieved using CentreWare Internet Services (CWIS)

<sup>\*3</sup>: When scanned image is retrieved using Network Scanner Utility 3

<sup>\*4</sup>: Please refer to the FBAU web site for the latest information of the compliant Operating System

<sup>\*5</sup>: To use this feature, the optional Advanced Scan Kit is required. Mistakes in OCR recognition, layout discrepancies, and colour differences may occur in the generated Word/Excel<sup>®</sup> or searchable PDF format document when compared to the original scanned document due to the format of the text font, graphics and layout.

<sup>\*6</sup>: Only SMB is supported

# Fax Specifications (Optional)

Item		Description
<b>Original Size</b>		Max: A3, 11 x 17", Long document (Max. 600mm)
<b>Recording Paper Size</b>		Max: A3, 11 x 17"; Min: A5
<b>Transmission Time</b>		2 seconds and more but fewer than 4 seconds <sup>*1</sup>
<b>Transmission Mode</b>		ITU-T G3
<b>Scanning Resolution</b>	<b>Standard</b>	8 x 3.85 line/mm, 200 x 100 dpi
	<b>Fine</b>	8 x 7.7 line/mm, 200 x 200 dpi
	<b>Super Fine (400dpi)</b>	16 x 15.4 line/mm, 400 x 400 dpi
	<b>Super Fine (600dpi)</b>	600 x 600 dpi
<b>Coding Method</b>		MH, MR, MMR, JBIG
<b>Transmission Speed</b>		G3: 33.6 / 31.2 / 28.8 / 26.4 / 24.0 / 21.6 / 19.2 / 16.8 / 14.4 / 12.0 / 9.6 / 7.2 / 4.8 / 2.4 kbps
<b>Applicable Lines</b>		Telephone subscriber line, PBX, Fax communication (PSTN), Maximum 1 port <sup>*2</sup> (G3-1 port)

<sup>\*1</sup>: When A4 size document with approximately 700 characters is transmitted in standard image-quality (8 x 3.85 lines/mm) and in high-speed mode (33.6 kbps, JBIG). Only indicates the time for transmitting the image information and does not include the communication control time. The total communication time will vary depending on the contents of the document, the type of machine receiving the fax, and line condition.

<sup>\*2</sup>: Number of FAX lines is up to 3 ports. Port refers to number of channels for FAX.

<sup>\*3</sup>: Only UNI-V ports are supported for fax transmissions on our devices when connected to the NBN. For more information please contact your Internet Service Provider.

<sup>\*4</sup>: Refer to Product Performance section for further information

# Direct Fax Specifications (optional)

Item		Description
<b>Original Size</b>		A3, B4, A4
<b>Resolution</b>		As same image quality indicated in Scanning Resolution for Fax Function
<b>Transmission Speed</b>		Same as the Fax Function
<b>Applicable Lines</b>		Same as the Fax Function
<b>Supported Operating System<sup>*1</sup></b>		Windows 10 (32 bit) Windows 8.1 (32 bit) Windows Server 2019 (64 bit) Windows Server 2012 R2 (64 bit) Windows 10 (64 bit) Windows 8.1 (64 bit) Windows Server 2016 (64 bit) Windows Server 2012 (64 bit) macOS 11 / 10.15 / 10.14 / 10.13 / 10.12

<sup>\*1</sup>: Please refer to the FBAU web site for the latest information of the compliant Operating System

# Internet Fax Specifications

Item	Description
<b>Document Size</b>	A3, B4, A4
<b>Scanning Resolution</b>	Same as the fax function
<b>Output Format</b>	Format: TIFF-FX, Compression Method: MH, MMR, JBIG
<b>Profile</b>	TIFF-S, TIFF-F, TIFF-J
<b>Protocol</b>	Send: SMTP, Receive: SMTP, POP3
<b>Connectivity</b>	Ethernet 1000BASE-T/100BASE-TX/10BASE-T

# IP Fax (SIP) Specifications

Item	Description
<b>Document Size</b>	Same as the fax function
<b>Scanning Resolution</b>	Same as the fax function
<b>Protocol</b>	SIP, JT-T.38
<b>Coding Method</b>	Same as the fax function
<b>Connectivity</b>	Ethernet 1000BASE-T/100BASE-TX/10BASE-T

# Duplex Output Unit

Item	Description
<b>Paper Size</b>	Max: SRA3 (320 x 450 mm), 12 x 18" (305 x 457 mm); Min: A5
<b>Paper Weight</b>	52 to 300* <sup>1</sup> gsm

\*<sup>1</sup> 221-300gsm uncoated

# Duplex Automatic Document Feeder B1-PC (Single Pass)

Item		Description	
		5570	4570
Original Paper Size		Max: A3, 11 x 17", Min: A6* <sup>1</sup>	
Original Paper Weight		38 -128gsm (Duplex: 50-128gsm)	
Capacity* <sup>2</sup>		130 sheets* <sup>2</sup>	
Copy Scanning Speed* <sup>3</sup>	Copy	55	45
Scan Speed (BW / Colour)* <sup>3</sup>	Scan	B/W: 80 ppm, Colour: 80 ppm (1 pass, 2-sided scanning: B/W 154 ppm* <sup>4</sup> , Colour 154 ppm* <sup>4</sup> ) (FBAU Standard Paper (A4 LEF), 200 dpi, to Folder.)	

\*<sup>1</sup>: 49 x 85 mm for non-standard paper size.(38 -209 gsm)

\*<sup>2</sup>: 70 gsm

\*<sup>3</sup>: Sheets per minute, A4 LEF Simplex. The speed varies depending on the documents.

\*<sup>4</sup>: 160 ppm for both B/W and colour when Quiet Mode is disabled. (Setting in Tools mode)

# Finishing Options

## Side Tray (Standard)

Item	Description
<b>Paper Size</b>	Same as the Basic Specifications / Copy Function
<b>Paper Weight</b>	52 to 300 gsm
<b>Paper Capacity*1</b>	100 sheets
<b>Dimensions</b>	W 327 x D 414+ x H 179mm

## Finisher-A2

Item		Description
<b>Type</b>		Sorting (Offset available*1) / Stacking (Offset available*1)
<b>Paper Size</b>		Max: A3, 11 x 17", Min: A5, Postcards (100x148mm)
<b>Paper Weight*2</b>		52-256gsm
<b>Stacker Capacity*3</b>	<b>Finisher Tray</b>	[Without Staples] A4LEF: 500 Sheets, B4: 250 Sheets, A3 or larger: 200 Sheets, Mixed Size Stacking*5: 250 Sheets, [With Staples] 30 Sets, or A4 LEF: 500 sheets, B4: 250 sheets, A3 or larger: 200 sheets, Mixed Size Stacking*4: 250 sheets
<b>Staple</b>	<b>Capacity</b>	A4: 50 Sheets (Max 90gsm), B4 or larger: 30 Sheets (Max 90gsm)
	<b>Paper Size</b>	Max: A3, 11x17", Min: B5 LEF
	<b>Position</b>	Single (Front/Angled Staple), Dual Stapling
<b>Dimensions / Weight</b>		W 478 x D 461 x H 238mm, 11kg

\*1: [No Offset] is selected by factory default. The settings can be changed according to the customer's use situation.

\*2: Documents may not be printed correctly depending on usage conditions. (52 to 55gsm)

\*3: 64 gsm

\*4: When large-sized sheets are stacked on small-sized sheets

## B5-Finisher (+Staple Free)

Item		Description
Type	Finisher Tray	Sorting (Offset available)/ Stacking (Offset available)
Paper Size* <sup>1</sup> / Paper Weight* <sup>2</sup>		Max: A3, 11 x 17", Min: A5. / 52 - 300gsm
Stacker Capacity* <sup>3</sup>		[Without Staple] A4: 2,000 Sheets, B4: 1,000 Sheets, Mixed Size Stacking* <sup>4</sup> : 300 Sheets [With Staples] A4: 100 Sets or 1,000 Sheets* <sup>5</sup> , B4 or larger: 75 Sets or 750 Sheets [Booklet]* <sup>6</sup> 50 Sets or 600 Sheets [Half –Fold/Scoring]* <sup>6</sup> 500 Sheets
Staple/ Staple Free	Capacity	Staple: 50 Sheets (Max 90gsm) Staple-free* <sup>13</sup> : 10 sheets (80 gsm or less)
	Paper Size	Max: A3, 11 x 17", Min: A5 LEF
	Position	Single (Front/Angled, Back/Straight), Dual
	Paper Weight	Staple: 52-256 gsm Staple free: 64 to 105 gsm
Punch* <sup>7</sup> (Option)	Paper Size	A3, 11x 17", B4* <sup>12</sup> , A4* <sup>8</sup> , A4LEF, Letter* <sup>8</sup> (8.5 x 11"), Letter (8.5 x 11") LEF, B5LEF, A5, A5* <sup>11</sup> LEF* <sup>11</sup>
	Number of Holes	2/4 Holes (Option) or US 2/3 Holes (Option)
	Paper Weight	52 - 200gsm* <sup>10</sup>
Booklet Finishing* <sup>1</sup>	Capacity	Booklet: 15 Sheets, Single Fold: 5 Sheets
	Paper Size	Max: A3, 11 x 17", Min: A4, Letter (8.5 x 11")
	Paper Weight	Saddle-Stapling: 64 - 80gsm, Single Fold: 64 - 105gsm
Dimensions* <sup>9</sup> / Weight		W 592 x D 653 x H 1041mm, 28 kg (w/o Booklet Maker) W 592 x D 673 x H 1076mm, 38kg (with Booklet Maker unit) Punch Kit: + 2 kg

Note: Both stapled stapling and staple-free stapling are available with Finisher-B5.

\*<sup>1</sup>: Paper in the sizes larger than A3 or 11 x 17" or smaller than A5 are delivered to the Centre Tray.

\*<sup>2</sup>: Documents may not be printed correctly depending on usage conditions. (52 to 55 gsm, 257gsm or greater).

\*<sup>3</sup>: 64gsm paper

\*<sup>4</sup>: When larger size sheets are stacked on top of smaller size sheets.

\*<sup>5</sup>: 75 sets or 750 sheets with dual stapling.

\*<sup>6</sup>: The Booklet Finishing function requires the optional Booklet Maker unit for Finisher-B5. After a job with the Booklet Finishing function specified has been output, the next job may not be delivered until the sheets are removed from the output tray. Also, if larger size sheets are stacked on top of smaller size sheets after a job with the Booklet Finishing function specified has been run, the next job may not be delivered until the sheets are removed from the output tray.

The Booklet/paper folding features require the optional Finisher B5 Booklet Maker unit.

\*<sup>7</sup>: The Punch feature requires the optional Finisher B5 Hole Punch kit (EC104194 or EC104196). Refer to the Product Performance section for the specification of each hole punch kit.

\*<sup>8</sup>: 3-hole punch is not applicable.

\*<sup>9</sup>: Inner connector within the body is excluded.

\*<sup>10</sup>: Cover sheets can be up to 220 gsm (Extra Heavyweight).

\*<sup>11</sup> 3-hole, 4-hole punch is not applicable

\*<sup>12</sup> 4-hole punch is not applicable

\*<sup>13</sup>: Staple-free stapling does not have binding force equal to stapled stapling. Bound part may be easily separated depending on the paper, temperature, humidity, and how the page is turned over.

## C4 / C5 Finisher with Booklet Maker (+Staple Free)

Item		Description
Type	Exit Tray	Sorting/ Stacking
	Finisher Tray	Sorting (Offset available)/ Stacking (Offset available)
	Booklet Tray	Sort/Stack
Paper Size / Paper Weight	Exit Tray	Max: 12 x19" (305 x 483 mm), Min: Postcard (100 x 148 mm) / 52-300gsm* <sup>1</sup>
	Finisher Tray	Max: 12 x19" (305 x 483 mm), Min: B5, / 52-300gsm* <sup>1</sup>
	Booklet Tray	Max: 12 x 18" (305 x 457 mm), Min: B5 / 60- 300 gsm
Paper Capacity* <sup>2</sup>	Exit Tray	500 Sheets (A4)
	Finisher Tray	[Without Staple] A4: 1,500 Sheets, B4 or larger: 1,500 Sheets, Mixed Size Stacking* <sup>3</sup> : 300 Sheets [With Staple] A4: 200 Sets or 1,500 Sheets, B4 or larger: 100 Sets or 1,500 Sheets, Mixed Size Stacking* <sup>3</sup> : 70 sets or 200 sheets
	Booklet Tray	20 sets* <sup>4</sup>
Staple/ Staple Free* <sup>9</sup>	Capacity	Staple: 50 Sheets (90gsm or less) / 65 Sheets (Option)* <sup>5</sup> Staple-free* <sup>9</sup> : 10 sheets (80 gsm or less)
	Paper Size	Max: A3, 11 x 17", Min: B5 LEF
	Positions	Single Stapling, Dual Stapling
	Weight	Staple: 52 to 300 gsm, Staple-free Staple* <sup>9</sup> : 64 to 105 gsm
Punch (Option)* <sup>10</sup>	Paper Size	A3, 11x 17", B4, A4* <sup>7</sup> , A4LEF, Letter (8.5 x 11")* <sup>6</sup> , Letter (8.5 x 11")LEF, B5LEF, 7.25 x 10.5", 8 x 10"(203 x 254 mm), 16K (194 x 267 mm), Cover A4 (223 x 297 mm), 9 x 11" (229 x 279 mm), 215 x 315 mm, 8.5 x 13" (216 x 330 mm), Legal (8.5 x 14"), 11 x 15" (279 x 381 mm), 8K (267 x 388 mm)
	Number of Holes	2/4 Holes (Option), or US2/3 Holes (Option) * <sup>7</sup>
	Paper Weight	52-220gsm
Booklet Finishing	Capacity	Saddle-Stapling: 16 Sheets* <sup>8</sup> Half-Folding: 5 Sheets Single-Fold: 1 Sheet
	Paper Size	Max: SRA3 (320 x 450 mm), 12 x 18" (304.8 x 457.2 mm); Min: B5
	Paper Weight	Saddle-Stapling: 60-300gsm Half-Folding: 60-300gsm Single-Fold: 60-300gsm
Dimensions / Weight		W 649 x D 692 x H 1054mm, 61kg (With punch kit) W 888 x D 692 x H 1054 mm (With Folder Unit CD1), 113 kg

Note: Transport Unit H3 is required.

\*1: 52 - 55 gsm output paper may not be aligned properly depending on the paper type.

\*2: 64 gsm

\*3: When larger size sheets are stacked on top of smaller size sheets

\*4: When the output paper is the same size.

\*5: Optional C4/C5 Finisher Staple Unit 65 Sheets is required. However, depending on the paper type, incorrect stapling such as uneven edge alignment of sets may occur.

\*6: 3-Hole Punch is not applicable for this paper size

\*7: Refer to the Product Performance section for the specification of each hole punch kit.

\*8: The number of folded sheets may vary depending on the paper weight you use. Booklet may not be tightly closed depending on the size or type of the paper.

\*9: Staple-free stapling is only available on C5-Finisher, it does not have binding force equal to stapled stapling. Bound part may be easily separated depending on the paper, temperature, humidity, and how the page is turned over.

\*10: Not available as a separate optional item, the punch kit is pre fitted from factory and is not field upgradable.



## Folder Unit CD3

A C4/C5-Finisher with Booklet Maker is required

Item		Description
Paper Size	Z-Fold Half Sheet	A3, 11 x 17", B4
	Tri-Fold	A4, Letter
Paper Weight	Z-Fold Half Sheet	64-90gsm
	Tri-Fold	64-90gsm
Paper Capacity		40 sheets (64gsm)
Power Consumption*1		Max: AC220-240V +/- 10%, 0.6A, 50/60Hz common, 144W or less
Dimensions / Weight		W 232 x D 588 x H 991 mm, 52kg

\*1: A separate power source is required when using the optional Folder CD3

## Output Tray Capacity

Output Tray	Paper Capacity (80gsm)	Paper Weight	Paper Size
Upper Centre Tray (Exit 2 Tray)	250 sheets	52-300gsm	Up to SRA3
Lower Centre Tray	250 sheets	52-300 gsm	Up to SRA3
Side Tray	100 sheets	52-300 gsm	Up to SRA3

# Feeding and Options

## Paper Tray Capacity

Input Tray		Paper Capacity*1 (80gsm)	Paper Weight	Paper Size
Standard	Tray 1	520 sheets	52-300gsm	A5 to A3S, 11" x 17S"
	Tray 2	520 sheets		A5 to SRA3S, 12" x 18" SEF
Tray 3, 4 2 Tray Module		520 sheets x 2	52-300gsm	A5 to SRA3, 12" x 18" SEF
Tray 3, 4 Tandem Tray Module		Tray 3: 840 sheets Tray 4: 1,230 sheets	52-300gsm	A5 to A4L, 8.5 x 11L
Tray 5 Bypass Tray		90 sheets	52-300gsm	A5 (89 x 98 mm) to SRA3 Banner size*2, 12 x 19S
Tray 6 HCF (B1)		2,000 sheets	55-216gsm	B5LEF 7.25 x 10.5 to A4LEF, 8.5" x 11" LEF
Tray 6 HCF (B2)		2,940 sheets	55-216gsm	B5LEF 7.25 x 10.5 to A4LEF, 8.5" x 11" LEF

\*1: Please see 'Paper Types' in Reference Guide for supported paper types

\*2: Please see 'Banner Printing' section in Product Performance for more detail on this feature

## HCF-B1 (Option)

Item	Description
Original Paper Size	A4LEF, Letter LEF, B5LEF
Paper Weight	55 – 216gsm
Paper Capacity	2,000 sheets (80gsm)
Dimensions/Weight	W 389 x D 610 x H 380mm, 29kg

## HCF-B2 (Option)

Item	Description
Original Paper Size	A4LEF, Letter LEF, B5LEF
Paper Weight	55 – 216gsm
Paper Capacity	2,940 sheets (80gsm)
Dimensions/Weight	W 476 x D 618 x H 433mm, 31kg

## Envelope Tray (Option)

Item	Description
Paper Size	DL LEF, ISO-C4, ISO-C5 LEF, ISO-C6 LEF, Commercial #10 LEF, Monarch7.3/4 LEF Custom size: 241 x 372 mm to 90 x 98 mm
Paper Weight	Envelope: 75 to 90gsm, Postcard: 106 to 220gsm
Feeding Capacity / Number of Tray*1	50 sheets x 1-tray
Dimensions	W 620 x D 566 x H 87 mm
Weight	DL LEF, ISO-C4, ISO-C5 LEF, ISO-C6 LEF, Commercial #10 LEF, Monarch7.3/4 LEF Custom size: 241 x 372 mm to 90 x 98 mm

\*1: Commercial #10 paper.

\*2: Conforms to the main unit specifications as this tray is replaced with the standard tray 1 when used.

Tray 1	Capacity	Regular Size	Custom size	Paper Type	Output Paper Weight
Envelope tray	50 sheets	DL LEF ISO-C4 SEF ISO-C5 LEF ISO-C6-LEF Commercial#10 LEF Monarch7.3/4LEF	Minimum Size W90mm x L98mm Maximum Size W241mm x L372mm	Envelope Post Card Heavyweight 1/2/3	75-90gsm*1

\*1: Brand is as follows.

- Columbian CO131 24 pond Commercial#10

# Features and Memory Configurations

## Memory Configuration

Item	Description
Model	Apeos 5570 / 4570
Standard Memory	4GB (Shared)
SSD Kit (Solid State Drive)	128GB (Shared)

Features		System Memory 4GB	HDD	Required Options
Copy	EPC (Electronic Sorting)	●	●	Provided as standard
	2-Sided Book Copy/ Booklet Creation	●	●	Provided as standard
	Cover Insertion/Copies for Distribution/Build Job	●	●	Provided as standard
	Annotation	●	●	Provided as standard
	Multi-value Copy	●	●	Provided as standard
Print	Adobe PostScript	●	●	Adobe PostScript 3 Kit
	Media Print – Photo/ Text	●	●	USB Memory Kit
	Private Print	●	●	Provided as standard
	Secure Print/Sample Print/ Delayed Print	●	●	Provided as standard
	Mailbox Print	●	●	Provided as standard
	File Direct Print	●	●	Provided as standard
	High-resolution Print	●	●	Provided as standard
Scan	Scanner (Scan to PC Save/Scan to Mailbox)	●	●	Provided as standard
	Scanner (Scan to E-mail/ Send to URL)	●	●	Provided as standard
	Scanner (Scan to USB)	●	●	USB Memory Kit
	SW Image Compression (High compression/ specific colour)	●	●	Provided as standard
	HW Image Compression (High compression/ specific colour)	●	●	Advanced Scan Kit
	Searchable PDF	●	●	Advanced Scan Kit
	Scan to Word/Excel	●	●	Advanced Scan Kit
	External Access	●	●	External Access Kit
Fax	Fax	●	●	Fax Kit 3
	Direct Fax	●	●	Fax Kit 3
	Internet Fax	●	●	Fax Kit 3
	Internet Fax Direct	●	●	Fax Kit 3
	IP FAX [SIP]	●	●	IP FAX [SIP] Kit
Security	Copy Management Expansion	●	●	Copy Management Expansion Kit
	Data Security (Encryption)	●	●	Provided as standard
	Data Security (Overwriting)	●	●	Data Overwrite Kit
	Secure Watermark (Copy Prevention)	●	●	Secure Watermark Kit
	Image Log	●	●	Image Log Kit
	Image Log with Adobe PostScript	●	●	Image Log Kit with Adobe PostScript

Features		System Memory 4GB	HDD	Required Options
Other	Thumbnail View	●	●	Provided as standard
	Finishing	●	●	Select a finisher from among Finisher-A2, Finisher-B5 or C4/C5 Finisher with Booklet Maker
	Custom Authentication (XCP)	●	●	Provided as standard
	Cloud Connection	●	●	Cloud Service Hub
	Card Reader	●	●	ICCR-B Card Reader
	External Access	●	●	External Access Kit

●: Standard

## Cost Recovery

An EPSV (Electronic Partnership SuperVisor) Kit is required to interface between the machine and external cost recovery devices. The EPSV translates machine activity into readable pulses for the external device to debit the relevant account.

**Limitations:** Either the internal Auditron or External third party device (via EPSV) may be used for authentication, but not concurrently. Please consult your FBAU sales representative on the pre-requisites for cost-recovery solutions.

## Billing Meters

For customers who have a current support services agreement with FBAU, an automated meter capture service is available provided the customer's devices and networks are compatible with FBAU meter capture technology. This service assists customers with convenient, accurate billing by eliminating the need for manual meter read submission for each device.

If your device or network is not compatible with our meter capture technology, you will be required to manually submit your meter readings for billing purposes. The billing counters can be viewed on the control panel display screen.

Item	Description
<b>Meter 1</b>	<b>Total Impressions:</b> Combined total copy/print/fax impressions regardless of paper size. Up to 7-digit meter.
<b>Meter 2</b>	<b>Copy count:</b> Provides the total output for all copies regardless of paper size. Up to 7-digit meter.
<b>Meter 3</b>	<b>Print count</b> Provides the total output for all prints regardless of paper size. Up to 7-digit meter.
<b>Meter 4</b>	<b>Fax count:</b> Combined total for fax pages regardless of paper size. Up to 7-digit meter.

# Supported Paper Types

Every effort has been made to ensure that the Apeos 5570/ 4570 models support a broad range of media. Using only FBAU-recommended media maximizes reliability and paper-handling performance.

## Important

1. Refer to the Product Reference Guide, Chapter 3 “Paper and Other Media” for further information regarding supported paper types.
2. Printing with a different type and size of paper from the paper specified for the printer driver, or printing from a tray not supporting the loaded paper, can result in paper jams.

## Coated Stock

- Non-FBAU Coated papers are predominantly designed for use in offset equipment and when used in Xerographic equipment may cause miss feeds, skewing, and streaks. Coated stock can be automatically duplexed or finished and can be fed from the bypass tray however we cannot guarantee the devices performance when using coated media.

## Label Stock

3. Labels stock should be used only once and cannot be reused as it will lead to labels stuck inside the device.

## Pre-Printed Stock

- Stock produced by an offset printer may cause jamming due to the drying agent used to improve drying time
- Stock which has been produced by digital devices may cause bleeding due to the low melting point of modern toner materials used to create the pre-printed stock.

## Carbonless Stock

- Carbonless stock is prohibited due to its properties and causing contamination of internal components and paper path.

## Envelopes

- Successful envelope printing is highly dependent on the quality and construction of the envelopes. However, performance cannot be guaranteed. The pressure and heat of the fuser may cause some degree of creasing or wrinkling on envelopes. Although there is no recommended envelope media, it is advised to use envelopes made specifically for laser printers. Do not use envelopes with windows or clasps.

## Storage

- The recommended storage conditions for all paper supplies are 20°C to 23°C at 45%-55% relative humidity. Papers stored or used outside the recommended environment are likely to affect the image quality output. Paper should always be stored in sealed packs, on shelves located in a workplace that is consistently controlled at the recommended environment stated above.

# Consumables & Ordering

Consumables including Toner can be ordered by contacting the FBAU Customer Support Centre by ordering on the Internet: <https://www.fujifilm.com/fbau/supplies>.

For the purpose of calculating the Toner Cartridge Yield Rate, the Waste Toner Bottle Yield Rate and the Drum Cartridge Yield Rate, an impression means the production of a one-sided (Simplex) print or copy on A4 (or smaller) size paper or A4 equivalent. A two-sided (Duplex) print or copy on A4 (or smaller) size paper or a Simplex print or copy on A3 size paper, shall be considered 2 impressions. A Duplex print or copy on A3 size paper shall be considered 4 impressions. Anything larger than A3 size paper shall be calculated as multiples of A4 size

## Customer Replaceable Units

### Drum Cartridge Yield Rate

The life of the drum cartridge is based on A4 LEF size paper.

Item	Part Number	Life (impressions)* <sup>1</sup>	Replaced By
<b>Drum Cartridge (K)</b>	CT351326	150,000* <sup>2</sup>	Customer

\*<sup>1</sup>: Drum consumption shall be changed according to;

- Run Length (Job size)
- Paper Size
- Paper feed direction
- Initialization performance involved in switching the power of the main body Off/On, Mode-selection, etc.

\*<sup>2</sup>: For the purposes of excessive drum usage, the lowest stated cartridge yield will be utilised for calculation.

### Toner Cartridge Yield Rate

The yield of the toner cartridge is based on A4 LEF size paper at 5% area coverage.

Item	Part Number	Yield	Replaced By
<b>Toner Cartridge BLACK (K)</b>	CT203638	36,000 impressions	Customer

### Waste Toner Bottle Yield Rate

The yield of the toner cartridge is based on A4 LEF size paper at 5% area coverage.

Item	Part Number	Life (impressions)	Replaced By
<b>Waste Toner Bottle</b>	CWAA0983	118,000	Customer

## Excess Consumables

For customers with a contract with FBAU which includes the supply of consumables, consumables used by the customer in excess of the rate of usage specified in this CED are considered excess consumables. Subject to any process set out in your FBAU contract, excess consumables must be paid for at the rates set out on the FBAU Supplies website <https://supplies-fbau.fujifilm.com> at the time the excess consumables were supplied (unless different pricing has been agreed in writing between FBAU and the Customer with respect to such excess consumables). Consumables usage is calculated per device.

# Staple Cartridges

Staples are not considered consumables and are chargeable. Staples can be ordered at the prices set out at: <https://supplies-fbau.fujifilm.com/userHome.do>

Item	Part Number	Life	Replaced By
50 Sheet Staple Cartridge for Finisher-A2/B5/C4/C5* <sup>1</sup>	CWAA0856	5,000 staples (2 per box)	Customer
50 Sheet Staple Cartridge for Finisher-B5 Booklet* <sup>2</sup>	CWAA0728	2,000 staples (4 per box)	Customer
65 Sheet Staple Cartridge for C4/C5 Finisher with Booklet* <sup>3</sup>	CWAA0855	5,000 staples (3 per box)	Customer

\*<sup>1</sup>: For Single and Dual Stapling on Finisher-A2, Finisher-B5 and C4/C5 Finisher with Booklet. For Saddle Stapling with C4/C5 Finisher with Booklet

\*<sup>2</sup>: For Saddle Stapling on Finisher-B5 only

\*<sup>3</sup>: For Single and Dual Stapling on C4/C5 Finisher with Booklet Maker only.

## Accessories/Options

Special Order Equipment refers to equipment that FBAU does not typically hold in stock and may take up to 150 days for delivery from the date the customer signs and returns the document. Orders, including both standard and Special Order Equipment, are expected to be delivered within 60 days for standard items; however, Special Order Equipment may take up to 150 days for delivery.

Part Number	Description	Notes
<b>Finishers and Feeders</b>		
QC100205	Finisher A2* <sup>1</sup>	Inner finisher. Stack, Sort, Staple (50 sheets Front corner, Rear straight, 2 position) <a href="#">Exit 2 Tray and Finisher-A2 cannot be installed together.</a>
QC100206	Finisher B5* <sup>1</sup>	Stores up to 2,000 sheets. Up to 50 sheets stapling, up to 10 sheets Staple free. Available on all Models <a href="#">Exit 2 Tray and Finisher-B5 cannot be used together.</a> <a href="#">Hole Punch optional.</a>
EC104194	Finisher-B5 Booklet Maker Unit	Enables booklet finishing, saddle stapling and bi-folding <a href="#">Finisher-B5 is required. Hole Punch optional.</a>
EC104195	2/4 Hole Punch Kit for Finisher-B5	2 or 4 Hole punch feature. <a href="#">Finisher-B5 is required. Only one Hole Punch kit can be installed.</a>
EC104196	US 2/3 Hole Punch for Finisher-B5	2 or 3 Hole punch feature (US size). <a href="#">Finisher-B5 is required. Only one Hole Punch kit can be installed.</a> <b>This item is Special Order Equipment.</b>
QC100211	C5 Finisher with Booklet Maker + 2 / 4 Hole punch* <sup>1</sup>	Stores up to 1,500 sheets. Up to 50 sheets stapling. Up to 10 sheets Staple free. Enables booklet finishing, saddle stapling and bi-folding. <a href="#">Exit 2 Tray and C5 Finisher with Booklet Maker cannot be used together. Requires Transport Unit.</a>
QC100212	C5 Finisher with Booklet Maker + 2 / 3 Hole punch* <sup>1</sup>	Stores up to 1,500 sheets. Up to 50 sheets stapling. Up to 10 sheets Staple free. Enables booklet finishing, saddle stapling and bi-folding. <a href="#">Exit 2 Tray and C5 Finisher with Booklet Maker cannot be used together. Requires Transport Unit.</a> <b>This item is Special Order Equipment.</b>

Part Number	Description	Notes
QC100212	<b>C5 Finisher with Booklet Maker + 2 / 3 Hole punch</b> <sup>*1</sup>	Stores up to 1,500 sheets. Up to 50 sheets stapling. Up to 10 sheets Staple free. Enables booklet finishing, saddle stapling and bi-folding. Exit 2 Tray and C5 Finisher with Booklet Maker cannot be used together. Requires Transport Unit. <b>This item is Special Order Equipment.</b>
QC100213	<b>Transport Unit H4</b>	Required for C4/C5 Finisher with Booklet Maker
EC104197	<b>C4/C5 Finisher Staple Unit 65 Sheets</b>	Enables up to 65 sheet stapling. Cannot equip with standard 'C4/C5 Finisher Staple Unit 50 sheets.
QC100214	<b>Folder Unit CD3</b>	Enables Z folding and C folding C4/C5 Finisher with Booklet Maker is required Additional Power Cord is required
QC100223	<b>HCF B1</b>	2,000 sheets A4 LEF (80 gsm).
QC100215	<b>HCF B2</b>	2,940 sheets A4 LEF (80 gsm).

Part Number	Description	Notes
EC104198	<b>Envelope Tray 2</b>	Dedicated Tray for Envelopes or Postcards Replaces Tray 1 <b>This item is Special Order Equipment.</b>
EC104186	<b>Fax Kit 3</b>	Enables 1 x G3 line. Includes Internet Fax feature. 040L07023 Fax Cable is required.
EC103140	<b>Fax Extension Board</b>	Enables additional G3 ports to be added to extend the number of fax lines. Fax Kit and Additional G3 Port must be fitted. <b>This item is Special Order Equipment.</b>
EC103129	<b>Additional G3 Port</b>	Adds additional fax lines. Maximum 2 x additional G3 ports can be ordered. Fax Kit and Fax Extension Board must be fitted. <b>This item is Special Order Equipment.</b>
EC104210	<b>One touch Buttons</b>	Adds one touch panel, 36 recipients (Fax, Scan) can be registered <b>This item is Special Order Equipment.</b>
EM100536	<b>IP Fax (SIP) Kit</b>	Enables Fax Transmission via VoIP server and IP-Fax Transmission to another IP-Fax (SIP) enabled device.
<b>Other Accessories</b>		
EM104193	<b>Data Overwrite Kit</b>	To enable Data Overwrite feature. Includes Hard Drive. Cannot be equipped with SSD (Solid State Drive) <b>This item is Special Order Equipment.</b>
EC104202	<b>Secondary Ethernet Kit</b>	Enable to connect to two separate network environments. <b>This item is Special Order Equipment.</b>
EC104218	<b>Wireless Network Kit 2</b>	Enables wireless connecting to existing access point and/or Wi-Fi Direct printing. Supports WPA3
EM100511	<b>Advanced Scan Kit</b>	Enables High Compression PDF and Specific Colour PDF. Searchable (OCR) PDF/DocuWorks and Scan to Word/Excel features for scan services.
EC104353	<b>USB Memory Kit</b>	Allows direct printing of documents from / and scanning of data to USB memory stick. Comes standard with USB Label (EC104256)
EC104256	<b>USB Label Kit</b>	Mandatory label for USB Memory Kit (label))
EC104209	<b>USB Hub</b>	Adds a USB Hub under the front panel Only required for Embedded Card reader



Part Number	Description	Notes
EM100516	Adobe PostScript 3 Kit	Enables Postscript printing, and printing of PDF files using the EWS (Embedded Web Server). <a href="#">Includes mandatory label (ED201136)</a>
EM100518	Copy Management Expansion Kit	Watermark printing feature.
EM100513	External Access Kit	Enables web applications via a custom browser on the devices User interface.
EM100519	Secure Watermark Kit	Illegal copy prevention feature.
EM100520	Image Log Kit	Store/ Manage images of jobs executed by an MFD.
EM100521	Image Log Kit (Adobe PostScript)	Store/ Manage images of jobs executed by an MFD. <a href="#">Requires Adobe PostScript 3 Kit</a>
EC104201	Wing Table	Side table attached to the left side of the machine.
E9100212	Assist Handle	Aiding tool for closing the platen cover or DADF. <b>This item is Special Order Equipment.</b>
E9100211	Attention Light II	This light notifies the state of a MFD. <b>This item is Special Order Equipment.</b>
EC104205	Full stack sensor	Full stack detection for exit 1 output tray. <b>This item is Special Order Equipment.</b>

Part Number	Description	Notes
EC104206	Long paper inserter	The Long Paper Inserter is used to load long paper in the bypass tray to improve skew free paper feeding. <a href="#">Up to 320mm x 1200mm when an option is installed.</a> <b>This item is Special Order Equipment.</b>
800L08465	Scan Delivery <sup>*3</sup>	Automatically scans paper documents and sends them to various transfer destinations. This kit is Customer Installable. However, due to complexity of this kit's configuration, it is highly recommended that the customer purchases at least one hour of Remote Support for configuration of up to three scan destinations <sup>*4</sup> . <a href="#">Additional Installation charges apply.</a>
DCS6061-14	EPSV Kit <sup>*5</sup>	Required to enable direct interface with external cost recovery devices. <b>This item is Special Order Equipment.</b>
EC104214	Embedded IC Card Reader B <sup>*6</sup>	Supports multiple card type such as Felica, MiFare HID Prox, HID iClass, EM Prox, Indala Prox. <a href="#">Requires USB Hub</a>
EC104216	Embedded IC Card Reader B for Wing Table	Supports multiple card type such as Felica, MiFare HID Prox, HID iClass, EM Prox, Indala Prox. <a href="#">Requires Wing table (EC104201).</a>
EC104215	External IC Card Reader B	Supports multiple card type such as Felica, MiFare HID Prox, HID iClass, EM Prox, Indala Prox. <a href="#">When not attaching C4/C5 Finisher, a Wing table is recommended</a>

<sup>\*1</sup>: Finisher A2 is unique to the Apeos 5570 / 4570 devices. Same Finishers from the previous models cannot be installed.

<sup>\*2</sup>: Media Print-Text/Photo and Store to USB features cannot be executed at the same time.

<sup>\*3</sup>: Scan Delivery Kit purchased as optional accessory requires configuration at additional cost. To order Remote or Onsite support for Scan Delivery configuration please consult your FBAU Sales representative.

<sup>\*4</sup>: To configure more scan destinations additional Specialist charges will apply. If remote access is not available, then Scan Delivery Kit will need to be configured with an on-site Specialist at standard service rates. That is, additional charges apply.

<sup>\*5</sup>: Please consult your FBAU Sales representative for compatible card reader and authentication terminal options. The FBAU Software Solution will determine the correct type of reader and terminal combination for your environment.

<sup>\*6</sup>: When installing Embedded Card Reader on an MFD with FAX Kit, the Fax one touch buttons (Hard buttons) can be ordered and installed on the right side of the control panel.

# Product Performance

This section provides details of the performance of the Apeos 5570 / 4570. This includes any known system limitations; image quality information and the way media and other factors can affect image quality and product performance.

## Product Limitations

This product is designed to provide “benchmark” image quality and performance for its class. The following factors are known to affect machine performance and output print quality:

- High toner density and area coverage\*.
- Monthly output volume consisting of >10% of heavy weight, coated or special throughput stock, which is out of or close to specification limits.
- Paper condition (The way that it is handled and stored).

Environment: Heat, humidity, a lack of ventilation, and emissions from other equipment will downgrade system performance. Air-conditioned sites are strongly recommended (refer to the Installation requirements section of this document).

Operator skill and understanding of applications file management, and colour theory will affect the quality of the final output. Image quality perception is subjective and will be affected by surrounding lighting conditions. Like other image reproduction processes, there will be some variation in output quality and image registration over time e.g. long runs with an area coverage >70%.

\*Print quality issues may arise when continuously printing/copying high coverage and high-density documents. If print quality is a key requirement and there is a large amount of high-density documents being printed/copied, an alternative product may need to be considered.

### Notes:

- 1) If the storage media (such as hard disk drives) for the base unit fail, loss of received data, accumulated data, Registered setting data, etc. may occur. In no event shall FBAU be liable for any damages whatsoever arising from loss of data.
- 2) Functional spare parts will be available for at least 7 years after the product is no longer manufactured.

## First Copy Output Timing and Print Speeds

This product has been designed with the First Copy Output Timing (FCOT) and Print Speeds measured under the following specifications:

### FCOT

The device must not have any options installed and requires initial version of firmware. FCOT is measured once <Start> is pressed until the paper trail edge is output to the predetermined output destination. The following settings are used when measuring FCOT:

Document/Paper Size and Orientation	A4 LEF document and A4 LEF paper document sizes must be detected before the <Start> button is pressed.
IIT/DADF Status	If the Platen is used, the document size is detected when the Platen Cover is closed. When DADF is used, the Elevator Tray rises before <Start> is pressed.
Tray Used	Tray 1
Copy Side Settings	1 -> 1 Sided Copy
Paper Quality Settings	Uncoated/Paper Weight: 64 to 79 gsm
Quantity Settings	1 set
Reduce / Enlarge	100% (excluding the case of 100% Fine Adjustment)
Output Tray	SCT, OCT, Finisher Top Tray
Output Orientation	Auto (Face Up)
Fusing Status	The Fusing Unit must be in the Ready state
LED Status	The LED has to ready before <Start> is pressed (Press <Start> at approx. 3 seconds after the Platen is opened or after the document is placed on the DADF)
UI	Touch Panel
Others	Other application functions or optional functions must not be set.
Background Suppression	When it is turned OFF or ON (when High Speed is specified)

### Print Speed

As the device receives print information via a print job or copy job it first set of that job will require a self-learning process to understand the steps required to support the commands in the print instructions. Therefore, the specification set is based on the 2<sup>nd</sup> set after the first set of a job.

## Image Alignment Limitations

- Image to paper alignment can vary up to 2.3 mm in the lead edge to trail edge direction, and up to 3.1 mm from side to side, depending on paper stock, machine set up and other factors.
- Copy skew will be within 1.6 mm per 200 mm.

## Duplex Speed Limitations

- With Finisher-B5/C4/C5 installed, duplex speed is reduced when printing to the Centre output tray. To allow the device to print at rated speed, set the output destination to the Finisher output tray.

## Fax Limitations

- It is recommended to load originals in landscape (SEF) orientation when faxing
- Digital & Analogue Fax service cannot be used concurrently. Users can choose between digital or analogue Fax services in tools mode. Please consult the FBAU support Centre for more detail.
- Telstra “FaxStream Duet” (distinctive ring) is not supported.
- Call Waiting feature must be disabled on the fax line.
- G4 fax (ISDN) fax is not available. Digital lines are not supported.
- Faxing from Macintosh print driver is not supported.
- The fax device is designed to meet the T.30 protocol as set by ITU-T Recommendations, which specifies that a facsimile must be connected to a public switched telephone network (PSTN).
- For optimum performance, a dedicated analogue line must to be installed for each fax port.
- A dedicated analogue line must not be shared by any other device or system, such as ADSL, EFTPOS or alarm systems, etc.
- The facsimile device is designed to conform to the Australian Telecommunication Signalling Requirements under the AS/ACIF S002:2005 Appendix E paragraph 5.5.1.1.1 Note 3. This states that the standard ring cadence is nominally 0.4s ON, 0.2s OFF, 0.4s ON and 2.0s OFF.
- Faxing on the NBN network is supported according the network specifications outlined in the NBN Co NFAS UNI-V Electrical Specification – Fifth Release.
- Faxing over “VoIP” (Voice over IP) and “FoIP” (Fax over IP) networks cannot be guaranteed. In these cases, networks will need to be configured by the supplier to establish optimum fax protocol. Where poor fax performance is still an issue, a dedicated analogue line will need to be installed.
- Only UNI-V ports are supported for fax transmissions on our devices when connected to the NBN. For more information please contact your Internet Service Provider.

## Internet Fax, Server Fax and IP Fax (SIP) Limitations

- Digital & Analogue Fax service cannot be used concurrently. Users can choose between digital or analogue Fax services in tools mode. Please consult the FBAU support Centre for more detail.
- Direct Fax feature is not supported for devices operating with the Fax Server.
- Fax workflow cannot be specified as a Job Flow Sheet destination for devices operating with the Fax Server.
- The Server Fax service uses a fax feature provided by a 3rd party fax server. Feature with the device alone cannot be used.
- The machine needs to be connected to a network and support TCP/IP communication.
- Server Fax products that may be compatible are: Accuroute Law Office (ARLO), FreeFlowOfficeFaxPro certificate, GeniFax Version 3.3.1, RightFax9.0 EDC Fax & Scan with Templates, StreamCentre Version 6.35. Use of these solutions with the device are not supported by FBAU.
- It is recommended that for reliable IP faxing the network should be configured for T.38 with redundancy.

## Printing from USB and camera media Limitations

- The optional USB Memory Kit enables printing PDF, TIFF and XPS files from USB memory (media Text mode).
- Only FAT12, FAT16, FAT32, and VFAT file systems are supported. NTFS and exFAT are not supported.
- Copying the DCIM folder with content from Digital Still Camera media to USB root directory will also allow printing of JPEG files (media Photo mode).
- The internal Auditron can restrict access to the optional USB Media Print (Text/Photo) feature; however, access control can only be set for the MFD, not for individual users.
- Text mode printing will result in low image quality
- USB memory devices that are encrypted with software cannot be used with the machine.

## Store to USB Limitations

- Only USB devices compatible with USB 2.0 and capacity of up to 128GB are supported.
- Only FAT12, FAT16, FAT32, and VFAT file systems are supported. NTFS and exFAT are not supported.
- USB devices that are encrypted with software cannot be used with the machine.
- Jobs are stored in the root directory of the USB device
- The internal Auditron can restrict access to the optional Store to USB feature, however access control can only be set for the MFD. Individual users can be controlled using LDAP groups.
- Refer to the product User/Administrator Guide “Configuration of Store to USB”, for further information regarding this feature.
- USB memory devices that are encrypted with software cannot be used with the machine.

## Scan to Network Limitations

- Scan to Network functionality (Job Template Scanning) is limited to Apeos models only. This function is not available for DocuCentre models and cannot be added as an option.
- SFTP can only be used when creating a job flow via CentreWare Internet Services (CWIS). It is not possible to select SFTP as the transfer protocol for job flow sheets that are created on the device or with job flow creation tools. It is also not possible change the destination of a job flow sheet that uses the SFTP protocol on the device. This feature supports the password authentication method among SFTP authentication methods and does not support the public key authentication method.

## Printing from Mobile Devices (Print Utility) Limitations

- A wireless router (to be setup by the customer) or Wireless Network Kit (Dongle) is required.
- Mobile device and MFD need to be on the same network.
- Where a Wireless Network Kit is used, printing from mobile devices can be performed by Wi-Fi Direct®.
- The activation of the Bonjour protocol is required for automatic recognition of MFDs and printers.
- The Adobe® PostScript® 3 kit is required for some MFDs and printers in order to use the Bonjour protocol.
- Please refer to the official FBAU Homepage.
- NFC reader is provided as standard, Touch to Print via Print Utility 2.2 or later is required.

## Mopria Limitations

- Mopria allows for printing from a Mopria-certified mobile device without the need to install a manufacturer or model specific printing application.
- Printing can only be performed through apps that support Mopria Print Service. For a sample list of supported apps, please refer to <http://mopria.org/>.
- Mopria Print Service is required to be downloaded from the Google Play Store and is only supported on Android 4.4 or later
- Mopria Print Service is not supported through Bluetooth, cellular 3G or 4G connections.
- Please refer to <http://mopria.org/> for further information and limitations on Mopria Print Service feature

## AirPrint Limitations

- Enables printing from printers on a network without downloading software or drivers
- Supports printing from Safari, E-mail, Maps, Adobe Reader and Photos
- Supported on iOS 6 or later, MacOS X 10.8 or later
- AirPrint does not support authenticated printing or Private Charge Print.
- If SSL is disabled after printing with both basic authentication and SSL specified in the AirPrint settings of the machine, the printer may not be able to be detected. In this case, enable the SSL settings of the machine again.
- A user name and password may be requested in the following cases. It needs to delete and re-register the printer in OS X
- “Basic authentication” is ON in the AirPrint settings of the machine
- Registering a device from “Printers & Scanners” in OS X
- “Basic authentication” is changed to OFF in the AirPrint settings of the machine
- The hole punch position is fixed when using AirPrint. To specify the position to perform hole punching, use the FBAU printer driver.
- Hole punching and some paper types cannot be specified with OS X 10.8. To enable these features, please update to OS X 10.9.
- Printing cannot be performed from “Print” due to a problem with Photoshop CS6
- USB connection is supported on Mac OS X 10.11.3 or later.
- Faxing not available if MFD is set to prohibit Direct Fax.
- Fax number must be entered in half-width numbers. Full-width or other character strings will result in an incorrect transmission.
- Some applications may not be compatible with sending faxes via AirPrint.
- Mixed Size Originals cannot be scan as [Next Original] function is not available due to Mac OS Scanner Driver limitations.
- Device cannot communicate with multiple Macs simultaneously for AirPrint scanning.
- Scanning via AirPrint may not be available if Mac is using a Proxy Server.
- OS X Print driver may print documents in colour despite being set as Black and White. It is recommended to use the FBAU Print driver.
- iOS 7.0.3 or later is recommended when printing from a mobile device or tablet.

## Microsoft Universal Print

Microsoft Universal Print is a service that allows you to print documents through Microsoft cloud.

Microsoft Universal print will only support basic features of the MFD of Colour, Black and White and 2 sided. To use other features of the device you will need to install the model specific driver. Licencing for Microsoft Universal Print will need to be purchased through Microsoft.

For more detail on MUP, please refer to the Microsoft website found here: <https://docs.microsoft.com/ja-jp/universal-print/>

## Wireless Network Kit (Dongle) Limitations

- Enables MFD to connect wirelessly to an access point and/or enables Wi-Fi Direct® printing capability

### Customer Pre-Requisites

- Customers are required to have a working wireless network and allow for the MFD to connect wirelessly
- Customers are responsible for choosing the location of the device for best connectivity/signal. The Optional Wireless Network Kit (Dongle) is attached to the MFD.
- It is the customer responsibility to maintain and resolve wired and wireless network issues. The customer needs to provide FBAU information on the wireless network SSID, encryption type and passphrase of the network they wish to connect the MFD to before installation
- Wireless Network Kit (Dongle) does not require additional power source.

### Technical Pre-Requisites

- The Wireless Network Kit cannot connect to access points that communicates under IEEE802.11b
- The range of the Wireless Network Kit is dependent on where the device and router is located. The FBAU Wireless Network Kit has a rated assumed interference distance is 40 metres or less
- For further information about notes, safety instruction and specification you may refer notes of the FBAU Wireless Network Kit setup guide or contact our help desk on 1800 028 962

### Installation

- FBAU will configure the MFD to a compatible existing wired or wireless network of customer. If the customer changes their network this may impact MFD connectivity and the customer is responsible for ensuring ongoing compatibility with the customer's network. FBAU may be able to provide assistance in this regard at an additional cost.

### Training

- FBAU will provide operator training to connect one mobile device to the MFD via Wi-Fi direct. If customers require additional devices to be set up, basic and advanced training packages can be purchased. Please contact your FBAU Account Manager for more information

## Printing using Wi-Fi Direct Limitations

- Printing and scanning via Wi-Fi Direct is only supported via the FBAU Print Utility on Android or iOS.
- The FBAU Print Utility does not automatically search for a printer when connecting via Wi-Fi Direct. A manual IP address must be entered, please refer to the FBAU Support website for more information

iOS does not officially support connection to an MFD via Wi-Fi Direct. Please follow manual registration steps found online at <https://support-fb.fujifilm.com/setupSupport.do>

- Mopria, Google Cloud Print and AirPrint is not available through Wi-Fi Direct
- If Wi-Fi Direct is running concurrently to an infrastructure connection to an access point, if the infrastructure side is disconnected, Wi-Fi Direct becomes unavailable
- A maximum of 3 devices can be concurrently connected to the MFD via Wi-Fi Direct with Wireless Network Kit (Dongle)
- If the Wireless Network Kit (Dongle) is connected to the MFD via the Secondary Ethernet, it will share the same limitations as outlined in the Secondary Ethernet Limitations section.

Description	Thin Print	Google Cloud Print2.0	Job flow sheets to send files stored in Folders via SMB	NFC Touch-to-Print
LAN1	YES	YES	YES	YES
LAN2	YES	YES	YES	YES
Wi-Fi	YES	YES	YES	YES

Description	Thin Print	Google Cloud Print2.0	Job flow sheets to send files stored in Folders via SMB	NFC Touch-to-Print
Wi-Fi Direct	NO	YES	NO	NO
Remarks		Connection method can be selected from LAN1, LAN2, and Wi-Fi when registering devices with CentreWare Internet Service	Documents received via paperless fax and documents scanned and imported into a Folder can be transferred to a user on a LAN2	

## Support

Please refer to FBAU online support system at: <https://support-fb.fujifilm.com/setupSupport.do> for further information regarding the Wi-Fi feature.



## Secondary Ethernet Limitations

- Enables two networks to be connected to a single device (i.e. private and public)
- Printing with LPD, port 9100, SNMP, and HTTP protocols only
- Internet fax and IP fax is not supported on Secondary Ethernet
- Mopria (v1.2.26), Cloud on Demand Print (v1.3) cannot be used with Secondary Ethernet
- When using Mac OS X printer driver and Print Utility for iOS/Android, IP settings must be specified manually
- Printing using the IPP protocol of ContentsBridge (for Windows) cannot be performed.
- Scan to PC, E-mail, Store & Send Link, Store to WSD, ScanAuto, Job Flow, Job Flow Sheets cannot be used on Secondary Ethernet, use Scan to Folder or CentreWare Internet Services
- Network Scanner Utility 3, Scan function on Print Utility for IOS/Android or setting Restore Tool cannot be used on Secondary Ethernet
- Common settings are used for Standard Ethernet and Secondary Ethernet. Opening ports, reception memory/reception port number, number of items that can be received at the same time, IPsec cannot be separated
- IPv6 DNS cannot be set automatically.

## Scan to Word/Excel® / Searchable PDF Limitations

- Advanced Scan Kit is required
- OCR recognition technology is not 100% accurate
- Mistakes in OCR recognition, layout discrepancies, and colour differences may occur in the generated Word/Excel® or searchable PDF format document when compared to the original scanned document. The customer should check the original against the document and correct discrepancies manually.
- Use with the Mac OS version of Microsoft® Office (Word/Excel®) and Microsoft Word/Excel® 2000 is not guaranteed

## C4/C5 Finisher with Booklet Maker Limitations

### Stapling

It is expected behaviour that when the stapling feature has been selected for the top or bottom corner of a set will cause the outputted stack to become misaligned due to the difference in thickness between the stapled corner to the unstapled corner.

### Staple Free

Staple-free stapling does not have binding force equal to stapled stapling. Bound part may be easily separated depending on the paper, temperature, humidity, and how the page is turned over.

### Booklet Making

Booklet folding precision is specific to the number of sheets and the size of the sheets in the booklet. The following outlines the specifications for folding precision.

- Stapled sets A4 skew of greater than or equal to 2.0mm
- Stapled sets larger than A4 skew of greater than or equal to 2.5mm
- Unstapled sets A4 skew of greater than or equal to 2.5mm
- Unstapled sets larger than A4 skew of greater than or equal to 4.0mm

The booklet maker can create booklets (folded and/or stapled) with the following configurations:

- Maximum booklet configuration: 1 x 220gsm cover + 14 x 90gsm
- Maximum bi-fold configuration: 1 x 300gsm
- The below table displays the conversion rates for each paper weight/type:

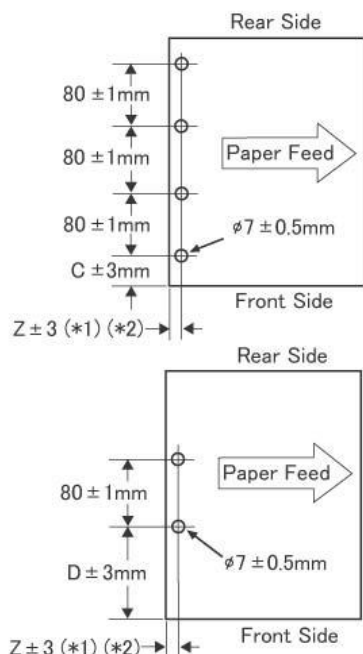
Paper Weight	Number of Sheets that can be Stapled		Conversion no. of sheets for 1 sheet	
	Uncoated	Coated	Uncoated	Coated
52 to 59 gsm	20	n/a	1	n/a
60 to 80 gsm	20	n/a	1	n/a
81 to 90 gsm	20	n/a	1	n/a
91 to 105 gsm	7	n/a	2.3	n/a
106 to 128 gsm	7	7	2.3	2.3
129 to 150 gsm	7	7	2.3	2.3
151 to 176 gsm	7	7	2.3	2.3
177 to 220 gsm	5	5	3.2	3.2
221 to 280 gsm	3	3	5.3	5.3
Paper weight	Uncoated	Coated	Uncoated	Coated
281 to 300 gsm	3	3	5.3	5.3
301 to 350 gsm	n/a	n/a	n/a	n/a

4. For example, if a booklet consisting of 1 x 220gsm cover (3.2) + 3 x 220gsm (3x3.2) = 12.8 this is within the specified limitation of (16) and therefore could be made into a booklet with fold and staple.

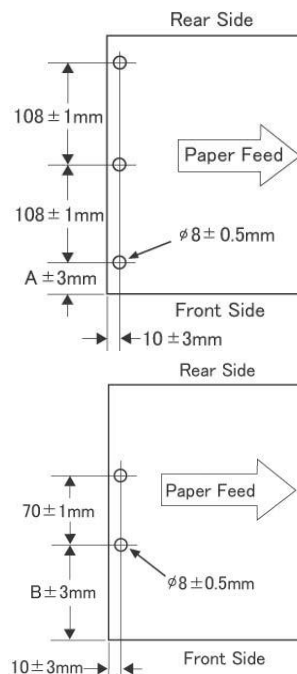
## Hole Punching

The below depicts the hole punch position specifications for the two hole punch kits. The positions cannot be adjusted and the kits cannot be installed concurrently. Only the 3-hole punch position is supported when the US 2/3-hole punch is installed

2/4 Hole Punch



US 2/3 Hole Punch



## Centre Tray Notification Light

- The colour of the light cannot be changed.
- This function can be turned off in the system administrator settings.
- All models are equipped with the center tray attention light as standard. The light also works when the Exit 2 Tray is installed on an MFD.
- This light is not used for notifying errors.
- During the Low Power mode or Sleep mode, the light does not turn on nor blink.
- The light does not turn on if the MFD recovers from the Sleep mode with “operations not related to paper output” such as scan and fax, even if paper remains in Lower center Tray.

Optional output module	Output destination					
	Center Tray (Lower)	Center Tray (Upper)	Side Tray	Finisher Output Tray	Finisher Tray	Finisher Booklet Tray
<b>Exit 2 Tray</b>	•	•	x	—	—	—
<b>Finisher A2</b>	—	—	x	—	x	—
<b>Finisher B5</b>	—	x	x	—	x	—
<b>C4/C5 Finisher with Booklet Maker</b>	—	x	x	x	x	x

•: On x: Off -: Unavailable combination

## Gesture UI Limitations

- Only the flick, drag, tap and double tap gestures are available.
- The following menus support the flick/drag gesture feature:
  - All Services
  - Folders
  - Selecting Jobs/Documents
  - Address Book
  - Job Status
  - Network browsing list
  - 1st screen of Tools
  - Preview screen
  - Copy, Fax, Scan – Settings screen.
  - The double tap (zoom) gesture is only available for the preview screen
  - Pinch to zoom in/out is not a supported gesture

## Registration-less Scanning Limitations

- Originals which have a skew greater than 1.3 °(±0.2°) or 7.2mm may result in error and may not be corrected
- Originals with curved, torn corners or not are square may not be detected for skew correction

# Management Console

Management Console is a downloadable tool <https://www-fbau.fujifilm.com/en> that can only be installed on a Windows-based PC). Management Console enables a customer to centrally manage services on the FBAU (Document Messaging Platform) Multi-Function Device.

## Mobile Touch Print and Scan Kit (NFC) Limitations

- DHCP is not supported. Please specify an IP address on LAN1 Ethernet port manually.
- Mobile Touch Print & Scan Kit does not support the Secondary Ethernet Port.

Primary Lan	Connection	Print Utility for Android*1 Print Utility for iOS*1		Print Utility for Android*1	
		Operation on the Utility		NFC touch	
		Print	Scan	Print	Scan
Use LAN1 as primary network <sup>*3</sup>	LAN1	OK	OK	OK <sup>*2</sup>	OK <sup>*2</sup>
	Wifi connection	OK	NG	NG	NG
	Wifi Direct	OK	NG	OK	NG
Use Wifi as primary network	LAN1	OK	NG	OK <sup>*2</sup>	NG
	Wifi connection	OK	OK	NG	NG
	Wifi Direct	OK	NG	OK	NG

\*1: Requires V2.3 or above.

\*2: Need to set IP address of the MFD to use NFC touch feature.

\*3: Changing Primary port settings can only be done in CWIS

# Scan Delivery Kit

Scan Delivery is an easy solution that provides the following features:

- Pre-set a button on the Control Panel to allow user to scan, store documents with a file format and send to destinations easily.
- File names can be customized on a PC combined with the document type and date, which provide easier search for documents.

To configure this kit remote access to the customer's computer is required. As such, Admin access must be provided during installation. Alternatively, availability of an IT Admin to support install is also possible.

As part of the configuration process for SMB/FTP server destinations, the following are required:

- Pre-configured destination folders with correct write permission by IT/Network Administrator\*<sup>1</sup>.
- SMB or FTP OS services must be enabled by IT/Network Administrator for scanning to locally hosted folders
- User ID and Password of accounts which are used in Scan Delivery should not expire, if the customer's policy is set to expire, it is the customer's responsibility to manage/maintain user credentials used for Scan Delivery.

\*<sup>1</sup> Please note that troubleshooting or creating new shared folders on customer's server is out of scope of this process.

If FBAU is not permitted to remotely access the customers' computer, the optional on-site support option is available to purchase.

## Installation Requirements

This section contains information on preparing for the delivery and installation for the Apeos 5570/ 4570 products.

### General Installation Requirements

- The product should not be exposed to direct sunlight, external heat sources, excessive dust or vibration.
- Do not operate the machine in a poorly ventilated room.
- The machine must be located on a stable and level floor.

### Delivery Restrictions

Any deliveries not occurring at street level locations must have elevators large enough to accommodate the product modules. Passageways (doorways and hallways) must also be large enough to allow the machine to pass through.

### Temperature & Humidity

Maximum: 32°C and 85%RH  
Minimum: 10°C and 10%RH

Drastic climatic changes are detrimental to image quality, performance and consistency. It is strongly recommended that the product be operated in an air-conditioned environment to achieve best performance.

## Electrical Requirements

220-240 Volt, 50/60 Hz and a dedicated 10 Amp supply is required for each machine installation\*.

\*Where a dedicated supply is not available, it is the customer's responsibility to provide the equivalent, and where the equivalent is not available, FBAU will not be held responsible for any damage that may occur.  
FBAU will not be held responsible for any damage that may occur as a result of lightning strikes, power surges, etc.

## Power Consumption

Model	Sleep Mode	Ready mode	Max
5570 / 4570	0.5w	82 W	2.4 kW

## TEC (Typical Electricity Consumption)

Model	5570	4570
kWh per week	0.64	0.54

## Heat Emission (kCal/Hr)

Model	Sleep mode	Ready Mode	Maximum
5570 / 4570	0.43	70.52	2064

## Noise Emission (Sound Pressure Level)

Noise level test has been measured under the standard of ISO07779

Item	Model	Stand by	Running
Sound pressure level*1	5570	32.7	67.2
	4570	33.7	65.9

\*1 : Full system configurations: main body + option:

# Machine Weight and Dimensions

## Machine/ Accessory Weight

Description	Description
<b>MFD</b> <sup>*1</sup>	(4-Tray) 118 kg / (TTM) 125 kg
<b>HCF B1</b>	29 kg
<b>HCF B2</b>	31kg
<b>Finisher-A2</b>	11 kg
<b>Finisher-B5</b>	29 kg
<b>Hole punch (B5 Finisher)</b>	2 kg
<b>Finisher-B5 with Booklet</b>	39 kg
<b>C4/C5 Finisher with Booklet</b>	49 / 52 kg
<b>Folder Unit CD3</b>	52 kg
<b>C4/C5 Finisher with Booklet + Folder Unit CD1</b>	101 / 104 kg
<b>H-Transport for C4/C5-Finisher</b>	5 kg
<b>Hole punch (C4/C5-Finisher)</b>	6 kg

<sup>\*1</sup>: Excluding toner.

## Machine Dimensions

Description	Dimensions (mm)		
	Width* <sup>2</sup>	Depth	Height
<b>MFD*<sup>1</sup></b>	658	720	1,119
<b>+ HCF B1</b>	1,047	720	1,119
<b>+ HCF B2</b>	1,134	720	1,119
<b>+ Finisher-A2*<sup>3</sup></b>	866	720	1,119
<b>+ HCF B1 + Finisher-A2*<sup>3</sup></b>	1,255	720	1,119
<b>+ HCF B2 + Finisher-A2*<sup>3</sup></b>	1,342	720	1,119
<b>+ Finisher-B5</b>	1,250	720	1,119
<b>+ HCF B1 + Finisher-B5</b>	1,639	720	1,119
<b>+ HCF B2 + Finisher-B5</b>	1,726	720	1,119
<b>+ C4/C5 Finisher with Booklet</b>	1,307	720	1,119
<b>+ HCF B1 + C4/C5 Finisher with Booklet</b>	1,696	720	1,119
<b>+ HCF B2 + C4/C5 Finisher with Booklet</b>	1,783	720	1,119
<b>+ C4/C5 Finisher with Booklet + Folder CD3</b>	1,546	720	1,119
<b>+ HCF B1 + C4/C5 Finisher with Booklet+ Folder CD3</b>	1,935	720	1,119
<b>+ HCF B2 + C4/C5 Finisher with Booklet+ Folder CD3</b>	2,022	720	1,119

\*1: Includes Side tray. (closed position)

\*2: This dimension does not include the Bypass Tray when fully extended. The width of fully extended Bypass tray is 436mm.

\*3: With A2 Finisher Paper Support tray fully extended.

## Space Requirements

These specifications are based upon accepted Workplace Health and Safety standards and allow for the safe and effective operation and servicing of the device, including space for:

- Moveable components, such as draws and doors
- A technician to safely access the device

These space requirements (site width & site depth) are the minimum requirements\* and compliance with these standards is mandatory for the safety of staff members for the Australian market\*\*. Site width and site depth changes with each configuration. Refer to the tables below for actual site requirements for each configuration.

\* Note: Where a device is installed adjacent to an access way, additional space over and above that specified in this document may be required. Space required for access ways is dependent on circumstance, and it is recommended that the local statutory body be contacted for advice.

\*\* Note: 'Machine installation' figures presented in the User Guide represents the machine dimensions and the dimensions when the trays have been fully extended. These do not represent space requirements or service clearances for Australia.



## Service Clearance Configuration Table

The following table refers to the device configuration working from left (feeder) to right (finisher):

Configuration <sup>*1</sup>	Dimensions (mm)					
	Site Clearance		From machine to the nearest object <sup>*2</sup>			
	Width	Depth	Front	Rear	Left	Right
<b>MFD<sup>*1</sup></b>	1,258	1,650	825	100	500	100
<b>+ HCF B1</b>	1,647	1,650	825	100	500	100
<b>+ HCF B2</b>	1,734	1,650	825	100	500	100
<b>+ Finisher-A2</b>	1,466	1,650	825	100	500	100
<b>+ HCF B1 + Finisher-A2</b>	1,855	1,650	825	100	500	100
<b>+ HCF B2 + Finisher-A2</b>	1,942	1,650	825	100	500	100
<b>+ Finisher-B5</b>	1,850	1,650	825	100	500	100
<b>+ HCF B1 + Finisher-B5</b>	2,239	1,650	825	100	500	100
<b>+ HCF B2 + Finisher-B5</b>	2,326	1,650	825	100	500	100
<b>+ C4/C5 Finisher with Booklet</b>	1,907	1,650	825	100	500	100
<b>+ HCF B1 + C4/C5 Finisher with Booklet</b>	2,296	1,650	825	100	500	100
<b>+ HCF B2 + C4/C5 Finisher with Booklet</b>	2,383	1,650	825	100	500	100
<b>+ C4/C5 Finisher with Booklet + Folder CD3</b>	2,146	1,650	825	100	500	100
<b>+ HCF B1 + C4/C5 Finisher with Booklet+ Folder CD3</b>	2,535	1,650	825	100	500	100
<b>+ HCF B2 + C4/C5 Finisher with Booklet+ Folder CD3</b>	2,622	1,650	825	100	500	100

<sup>\*1</sup>: With the Bypass/Side Tray closed

<sup>\*2</sup>: Minimum overhead workspace clearance (within site area) for all installations = 2,000 mm (H).

# Support

## Customer Support

### **eSupport**

Our internet-based support system can be accessed at: <https://support-fb.fujifilm.com/> and includes a number of services:

#### **Online Support Assistant**

The Online Support Assistant allows users to obtain instant self-help, step-by-step instructions and information on FBAU products 24 hours a day, 7 days a week.

#### **Interactive User Guide**

The Interactive User Guide provides users with interactive demonstrations on the key features of the machine. It also provides step-by-step instructions on commonly asked question featuring screen captures of the UI.

#### **My Account**

My Account provides access to information about your account. You can view your invoice details, submit your meter readings, order toner or request machine relocations.

#### **Online Supply Ordering**

For a full range of products, you can access the site directly at <https://www.fujifilm.com/fbau/supplies>

## Customer Support Centre

The FBAU Customer Support Centre is available 24/7 for all service calls and for customer application requests. You can contact them via <https://support-fb.fujifilm.com/> or on 1800 028 962.

## Customer Training

FBAU may provide on-site training (Basic or Advanced) with the delivery of our equipment. Additional or repeat training is available (charges and conditions apply).



For more information or detailed product specification, please call or visit us at

**FUJIFILM Business Innovation Australia Pty Ltd**

8 Khartoum Road MACQUARIE PARK NSW 2113 Australia

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**[www.fujifilm.com/fbau](http://www.fujifilm.com/fbau)**

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