Choosing the product that best fulfils your needs

ApeosPrint

C4030

Customer Expectation Document

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FUJIFILM
Value from Innovation

Contents

What Does This Document mean to Me?

The purpose of this document is to help you understand the performance, capabilities and recommended operating guidelines for the ApeosPrint C4030, to help you ensure that it is the right product for your business.

The specifications and data in this document are current at the time of publication and proprietary to FujiFilm Business Innovation Australia Pty Ltd, also referred to hereon after in this document as FBAU. The customer should only circulate the document within their organization on a need-to-know basis & use all reasonable efforts to safeguard the document and to not disclose its contents to competitors of FujiFilm Business Innovation Australia Pty Ltd or to other third parties.

This document may be periodically updated to incorporate changes in specifications and to correct any technical inaccuracies or typographic errors.

Product Overview

The ApeosPrint C4030 and consists of a print engine that provides high resolution, high speed at up to 40 A4 pages per minute colour printing in a stylish and compact form factor.

If you have any further questions after reading this document, please contact your FBAU sales representative who will be happy to assist you.

Safety Data Sheets

These documents can be obtained upon request by contacting the FUJIFILM Business Innovation Australia Customer Support Centre link: Safety Data Sheets (fujifilm.com)

Compliance & Approvals

The approvals obtained in relation with environmental and safety considerations are as follows:

- Electromagnetic Compatibility Framework – Supplier's Declaration of Conformity for RCM mark (for Australia, New Zealand)

Monthly Print Volume Range

This product is designed for operation based on the following recommended monthly print volumes.

	ApeosPrint C4030
Recommended AMPV	3,000
Maximum AMPV	10,000
Duty Cycle	179,000
Machine Life	300,000
Rated Print Speed	40/40 ppm

AMPV (Average Monthly Print Volume) Range: Working outside this range may affect machine performance. If the device consistently operates at a higher AMPV than the maximum stated, the customer should consider the purchase of multiple devices or a device with a higher print volume capacity.

Duty Cycle: If the device is occasionally used outside of the AMPV range, printing should not exceed the duty cycle limit. Duty cycle represents the rated print volume capacity of the device for a given month (printed on recommended stock and assuming 8hrs per day, 20 days per month usage).

Machine Life: The manufacturer's print volume limit for reliable performance of the device for the machine's life.

Rated Print Speed: Pages printed per minute on A4 LEF stock, 80GSM

Responsibility Matrix

The Following table summarizes customer and FBAU responsibilities relating to the product.

	Action	Responsibility	
		Customer	**FBAU**
Installation Actions	Ensure adequate space and power to install device	✓	
	Provide a working network (wired or wireless); confirm and maintain network integrity	✓	
	Provide network credentials to allow the MFD to connect to the wireless network (if a FBAU Wireless LAN Converter option was purchased).	✓	
	Unpack device components		✓
	Connect all system components and install device hardware		✓
	Install client software / device drivers on PC/workstations*1	✓	✓
	Configure device to connect to the network (wired or FBAU Wireless LAN Converter)		✓
	Initial operator training*1	✓	✓
	Order and install specified Customer Replaceable Units (CRUs) according to machine instructions	✓	
Ongoing Actions	Order and install staple and dry ink cartridges (depending on the device configuration) according to machine instructions	✓	
	Remove, repair and re-install any failed components		✓*2
	Provide Helpline support (Customer Support Centre)		✓*2
	Provide spare parts		✓*2
	Provide service		✓*2
	Perform system software upgrades		✓*2
	Download any additional fonts to server	✓	
	Install client software/ device drivers on PC/workstations	✓	
	Back-up Customer unique settings (Address book, logs, user settings, mailbox data, etc.). This data is required should the machine HDD fail. Please refer to the Admin Guide for more information	✓	
	Ensure adequate space and power to install device	✓	
	Provide a working network (wired or wireless); confirm and maintain network integrity	✓	
	Provide network credentials to allow the MFD to connect to the wireless network (if a FBAU Wireless LAN Converter option was purchased).	✓	

*1 FBAU Representative will assist and show the I.T. person or customer contact how to install printer drivers, setup Scan to Network (via SMB or FTP), setup Scan to Email on a maximum of 2 client computers. If a Wireless LAN Kit is purchased, the FBAU Representative will assist and show the I.T. person or customer contact how to connect and print to a device via Wi-Fi direct on a maximum of 1 client mobile device which supports the feature.

*2 As per contractual requirements.

Product Specifications

Product Configuration and Options

Feature / Accessory	ApeosPrint C4030
5" touch panel	✓
Main Paper Tray	550 sheets
Bypass Tray	150 sheets
SSD	Option
System Memory	4GB
PCL	✓
550 Sheet Feeder	Option *1
Caster	Option
Cabinet	Option
Wireless LAN Kit	Option
Adobe PostScript®3	Option
USB Memory Print	Option
NFC (Near Field Communication)	✓
AirPrint support	✓
External Access	Option
Data Security（Encryption）	✓
Image Log Kit	Option
Custom Authentication	✓
Embedded IC card reader	Option
Secondary Ethernet Kit	N/A
Remote Authentication	✓

*1) Can stack optional "550 sheet feeder" up to 3, means 4 trays can be used as maximum = Std tray + 3 option trays)

For additional options and further details refer to Accessories/Options section.

Printer Specifications

Item			Description
			ApeosPrint C4030
Type			LED Electrophotography
Print Speed (Mono/Colour)[*1]	Simplex		40/40 ppm (A4)
	Duplex		27/27 ppm (A4)
Warm Up Time	From Power On		38 sec
	From Sleep		20 sec
First Print out Time (FPOT)[*2]			Less than 5.3 sec (Colour/Mono)
Print Resolution	Standard		[PCL Driver] Standard: 1200 x 2400 dpi, High Quality: 1200 x 2400 dpi, High Resolution: 1200 x 1200 dpi
	Optional		[Adobe® PostScript® 3TM Driver] High Speed (Standard): 600 x 600 dpi, High Quality: 1200 x 2400 dpi, High Resolution: 1200 x 1200 dpi
Halftone			256 levels of colour (16.7 Million colours)
Memory Capacity			4GB (Max: 4GB)
Storage Device Capacity[*3]			3.6GB, Optional 128GB SSD[*7]
Processor			ARM Dual Core 1.3GHz
PDL	Standard		PCL5 / PCL6
	Optional		Adobe® PostScript® 3™
Network Protocol			TCP/IP (lpd, IPP, Port9100)
Interface	Standard		Ethernet 1000BASE-T / 100BASE-TX / 10BASE-T, USB3.0
	Option		Wireless LAN (IEEE 802.11 a / b / g / n / ac)
Supported Operating System[*4]	Standard		[PCL Driver] Windows 11 (64 bit), Windows 10 (32 bit / 64 bit), Windows Server 2022 (64 bit), Windows Server 2019 (64 bit), Windows Server 2016, Windows Server 2012 R2 (64 bit), Windows Server 2012 (64 bit) [Mac OS X Driver] macOS 12/ 11/ 10.15/ 10.14
	Optional		[Adobe® PostScript® 3TM Driver] Windows 11 (64 bit), Windows 10 (32 bit / 64 bit), Windows Server 2022 (64 bit) Windows Server 2019 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 R2 (64 bit), Windows Server 2012 (64 bit) macOS 12 / 11 / 10.15 / 10.14,

*1: When Continuously Printing Original in A4 (Plain). The performance may be reduced depending on the paper type and the paper size. The speed may be reduced due to the image quality adjustment.
*2: When feeding from feeder tray of machine. Numeric value varies depending on output environment.
*3: The Storage Device Capacity is not totally available for customers.
*4: Please refer to our official website for the latest supported OS.
*2: For the latest information on the supported operating system, please refer to our official website

Duplex Output Function

Item	Description
Paper Size	A4, JIS B5, A5, Letter, 8.5 x 13" (215.9 x 330.2 mm), Legal, Executive (184 x 267 mm) Custom Size (Width: 139.7 to 215.9 mm, Length: 203.2 to 355.6 mm)
Paper Weight	60 to 176 gsm

Paper Tray Capacity

Item	Paper Capacity (80 gsm)	Paper Weight	Paper Size
Bypass Tray	150 Sheets	60 to 220 gsm	A6, JIS B6, A5, JIS B5, ISO B5, A4, Statement (139.7 x 215.9 mm), Executive (184 x 267 mm), Letter, 8.5 x 13" (215.9 x 330.2 mm), Legal, COM-10, Monarch, DL, C5, Custom Size (Width: 64 to 215.9 mm, Length: 127 to 520 mm)
Tray 1 (Standard)	550 Sheets	60 to 220 gsm	A6*3, JIS B6*3, A5, JIS B5, ISO B5, A4, Statement (139.7 x 215.9 mm), Executive (184 x 267 mm), Letter, 8.5 x 13" (215.9 x 330.2 mm), Legal, Custom Size (Width: 76.2 to 215.9 mm, Length*4: 190.5 to 355.6 mm)
Trays 2-4 (Optional)	550 Sheets	60 to 220 gsm	550-Sheet Feeder: A5, JIS B5, ISO B5, A4, Statement (139.7 x 215.9 mm), Executive (184 x 267 mm), Letter, 8.5 x 13" (215.9 x 330.2 mm), Legal, Custom Size (Width: 76.2 to 215.9 mm, Length: 190.5 to 355.6 mm)

*3: When using A6 / JIS B6 paper with the Standard Tray, the optional A5 LEF / A6 Tray Guide is required

Output Capacity

Output Tray	Paper Capacity (80 gsm)	Paper Weight	Paper Size
Centre Tray	250 Sheets	60 – 220 gsm	Width: 76.2 to 215.9mm Length: 127 to 355.6mm

Memory Configuration

Item		ApeosPrint C4030
Memory	Standard	3.6GB
	Optional	N/A
	Max.	4G
Storage	Optional	128GB Solid State Drive (SSD) B2GB once installed

Required Options List

The table below shows the relationship between installed options and features.

Features		System Memory 4GB	SSD 128GB	Required Options
Print	Printer	●		
	Emulation	●		
	Adobe® PostScript® 3™	●		PostScript Kit
	Print from USB	●		USB Memory Kit
	Sample Print, Delayed Print, Secure Print, Charge Print	●	✓	SSD Kit
	Security Expansion Kit	●	✓	SSD Kit
	External Access Kit	●	✓	SSD Kit

Billing Meters

For customers who have a current support services agreement with FBAU, an automated meter capture service is available provided the customer's devices and networks are compatible with FBAU meter capture technology. This service assists customers with convenient, accurate billing by eliminating the need for manual meter read submission for each device

If your device or network is not compatible with our meter capture technology, you will be required to manually submit your meter readings for billing purposes. The billing counters can be viewed on the control panel display screen.

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Item	Description
Meter 1	**Colour Impressions:** Displays the total number of pages copied and printed in colour (7-digit meter). **Used for Billing purposes.**
Meter 2	**Black Impressions:** Displays the total number of pages copied and printed in black and white, and pages faxed (7-digit meter). **Used for Billing purposes.**
Meter 3	**Colour Large Impressions:** Displays the total number of pages printed in large-size colour (7-digit meter). Not used for Billing purposes.
Meter 4	**Total Impressions:** Displays the total number of Colour Impressions and Black Impressions (7-digit meter). Not used for Billing purposes.

Accessories/Options

Part Number	Description	Notes
EC104521	550 Sheet Feeder	Maximum of 3 x additional feeders
EC104525	Caster	Base for floor standing installation (cannot use with Cabinet, and not required for desktop installation)
EC104526	Cabinet	Cabinet for floor standing installation (includes casters) (Do not use with more than 2 x optional 550 Sheet Feeders)
EL300984	SSD Kit	128GB Solid State Drive (SSD) device storage
EL300978	External Access Kit	Enables web applications via a custom browser (SSD Kit is required)
EL300973	PostScript Kit	Adobe PostScript 3 printing feature (PS label ED201136 is required)
EL300976	USB Memory Kit	Enables Media Print - Text/Photo and Store to USB features
EL300980	Security Expansion Kit	Provided by USB with SW Key. Includes Annotation/ Copy Management Expansion Kit (Analog Watermark)/ PaperSecurity Kit/Image Log Kit / Image Log Kit (PS)/ Network Accounting
EC104531	Data Overwrite Kit (HW)	1 or 3 times overwrite function Mandatory option for Data Overwrite Kit (SW)
EC104697	Embedded IC Card Reader B	Supports multiple card type such as Felica, MiFare HID Prox, HID iClass, EM Prox, Indala Prox. Can equip either Embedded IC Card
EC103320	External IC Card Reader B	Supports multiple card types (install embedded in printer)
EC104218	Wireless LAN Kit (BLE)	Wireless LAN adaptor with Bluetooth
PTL-MINI	Mini Tray Lock	Paper tray lock (required for each 550 Sheet Feeder)
DCS6061-14	EPSV + 14 PIN Cable	Foreign Device Interface connection with 3rd party service

Supplies

This section details the supplies that can be ordered from FBAU.

Consumables & Ordering

Consumables including Toner can be ordered by contacting the FBAU Customer Support Centre by ordering on the Internet: https://www.fujifilm.com/fbau/supplies.

For the purpose of calculating the Toner Cartridge Yield Rate, the Waste Toner Bottle Yield Rate and the Drum Cartridge Yield Rate, an impression means the production of a one-sided (Simplex) print or copy on A4 (or smaller) size paper or A4 equivalent. A two-sided (Duplex) print or copy on A4 (or smaller) size paper, shall be considered 2 impressions.

Drum Cartridge

The yield of the Drum cartridge is based on A4 LEF size paper at 5% area coverage per colour.

Part Number	Item	Life (impressions)	Replaced By
CT351398	Black DRUM Cartridge (K)	60,000	Customer
CT351399	Cyan DRUM Cartridge (K)	60,000	Customer
CT351400	Magenta DRUM Cartridge (K)	60,000	Customer
CT351401	Yellow DRUM Cartridge (K)	60,000	Customer

Fuser Unit

Part Number	Item	Life (impressions)	Replaced By
CWAA1064	Fusing Unit 220V	100,000	Customer

Maintenance Kit

Kit contains the Transfer Module, Belt Unit, Feed Roll, Nudger Roll, Retard Roll.

Part Number	Item	Yield (impressions)	Replaced By
CWAA0960	Maintenance Kit (Transfer Module)	100,000	FBAU

Paper Roller Kit

Kit contains the Feed Roll, Nudger Roll, Retard Roll.

Part Number	Item	Yield (impressions)	Replaced By
CWAA1013	Paper Roller Kit	100,000	FBAU

Customer Replaceable Units

Toner Cartridge

The yield of the toner cartridge is based on A4 LEF size paper at 5% area coverage per colour.

Part Number	Item	Type	Yield (impressions)	Replaced By
CT203978	HC Black TONER (K)	High Capacity	15,000	Customer
CT203979	HC Cyan TONER (C)	High Capacity	11,000	Customer
CT203980	HC Magenta TONER (M)	High Capacity	11,000	Customer
CT203981	HC Yellow TONER (Y)	High Capacity	11,000	Customer
CT203982	MPS Black TONER (K)	Metered (FSMA)	15,000	Customer
CT203983	MPS Cyan TONER (C)	Metered (FSMA)	15,000	Customer
CT203984	MPS Magenta TONER (M)	Metered (FSMA)	15,000	Customer
CT203985	MPS Yellow TONER (Y)	Metered (FSMA)	15,000	Customer

Machine is shipped with one set of starter toner cartridges with average yield of 7,000/5,000 pages (Mono/Colour).

Waste Toner Cartridge

The life of the waste toner Cartridge is based on A4 LEF size paper at 5% area coverage

Part Number	Item	Yield (impressions)	Replaced By
CWAA1010	Waste Toner Cartridge	30,000	Customer

Excess Consumables

For customers with a contract with FBAU which includes the supply of consumables, consumables used by the customer in excess of the rate of usage specified in this CED are considered excess consumables. Subject to any process set out in your FBAU contract, excess consumables must be paid for at the rates set out on the FBAU Supplies website https://supplies-fbau.fujifilm.com at the time the excess consumables were supplied (unless different pricing has been agreed in writing between FBAU and the Customer with respect to such excess consumables). Consumable's usage is calculated per device.

Product Performance

This section provides details of the performance.

Product Limitations

This product is designed to provide "benchmark" image quality and performance for its class. The following factors are known to affect machine performance and output print quality:

- High toner density and area coverage*.
- Monthly output volume consisting of >10% of heavy weight, coated or special throughput stock, which is out of or close to specification limits.
- Paper condition (The way that it is handled and stored).

Environment: Heat, humidity, a lack of ventilation, and emissions from other equipment will downgrade system performance. Air-conditioned sites are strongly recommended (refer to the Installation requirements section of this document).

Operator skill and understanding of applications file management, and colour theory will affect the quality of the final output.

Paper / Throughput

- Printing with paper whose type or size differ from the paper specified by the printer driver, or printing from a tray not supporting the loaded paper can result in paper jams.
- Attempts to feed heavier than recommended paper stocks, and/or misuse of the media settings, may cause machine damage or poor image quality.

Image Alignment

- Image to paper alignment can vary up to 4.0 mm in the lead edge to trail edge direction, and up to
  4.0 mm from side to side, depending on paper stock, machine set up and other factors.

Microsoft Universal Print

Microsoft Universal Print is a service that allows you to print documents through Microsoft cloud.

- Microsoft Universal print will only support basic features of the MFD of Colour, Black and White and 2 sided. To use other features of the device you will need to install the model specific driver. Licencing for Microsoft Universal Print will need to be purchased through Microsoft.

- For more detail on MUP, please refer to the Microsoft website found here: https://docs.microsoft.com/ja-jp/universal-print/

Note: to use Microsoft Universal Print on this printer Optional Storage is required. You must order either the SSD Kit or the Data Overwrite Kit (see Optional Accessories for codes).

Printing from USB and camera media

- The optional USB Media Print Kit enables printing PDF, TIFF and XPS files from USB memory (media Text mode).

- Copying the DCIM folder with content from Digital Still Camera media to USB root directory will also allow printing of JPEG files (media Photo mode).

- The internal Auditron can restrict access to the optional USB Media Print (Text/Photo) feature; however, access control can only be set for the MFD, not for individual users.

- Text mode printing will result in low image quality.

Store to USB

- The optional USB Memory Kit enables printing PDF, TIFF and XPS files from USB memory (media Text mode).
- Only FAT12, FAT16, FAT32 and VFAT file systems are supported.
- Only USB memory devices with a storage capacity of up to 128GB are supported.
- Text mode printing will result in low image quality
- USB memory devices that are encrypted with software are not supported.

Printing from Mobile Devices (FBAU Print Utility)

- Printing from mobile devices by just pointing the devices to MFD is available through the Wi-Fi Direct feature of the Wireless Network Kit and must be enabled.

- The activation of the Bonjour protocol is required for automatic recognition of MFDs and printers.

- The Bonjour protocol cannot be used under Wi-Fi Direct printing. A manual IP address must be entered. Further information can be found at https://support-fb.fujifilm.com/setupSupport.do

- The Adobe® PostScript® 3 kit is required for some MFDs and printers in order to use the Bonjour protocol.

- Please refer to the official FBAU homepage: https://www-fbau.fujifilm.com/en

Mopria

- Mopria allows for printing from a Mopria-certified mobile device without the need to install a manufacturer or model specific printing application.

- Printing can only be performed through apps that support Mopria Print Service. For a sample list of supported apps, please refer to http://mopria.org/.

- Mopria Print Service is required to be downloaded from the Google Play Store and is only supported on Android 4.4 or later.

- Mopria Print Service is not supported through Bluetooth, cellular 3G or 4G connections.

- Please refer to http://mopria.org/ for further information and limitations on the Mopria Print Service feature

AirPrint

- Enables printing from printers on a network without downloading software or drivers
- Supports printing from Safari, E-mail, Maps, Adobe Reader and Photos
- Supported on iOS 6 or later, MacOS X 10.8 or later
- AirPrint does not support authenticated printing or Private Charge Print.
- If SSL is disabled after printing with both basic authentication and SSL specified in the AirPrint settings of the machine, the printer may not be able to be detected. In this case, enable the SSL settings of the machine again.
- A user name and password may be requested in the following cases. It needs to delete and re-register the printer in OS X
- "Basic authentication" is ON in the AirPrint settings of the machine
- Registering a device from "Printers & Scanners" in OS X
- "Basic authentication" is changed to OFF in the AirPrint settings of the machine
- Hole punching and some paper types cannot be specified with OS X 10.8. To enable these features, please update to OS X 10.9.
- Printing cannot be performed from "Print" due to a problem with Photoshop CS6

Wireless Network Kit

- Enables MFD to connect wirelessly to an access point and/or enables Wi-Fi Direct printing capability.

Customer Pre-Requisites

- Customers are required to have a working wireless network and allow for the MFD to connect wirelessly

- It is the customer responsibility to maintain, and resolve wired and wireless network issues. The customer is required to provide FBAU information on the wireless network SSID, encryption type and the passphrase of the network they wish to connect the MFD to, before installation.

Technical Pre-Requisites

- The range of the Wireless Network Kit is dependent on where the unit is mounted. The FBAU Wireless Network Kit has a rated assumed interference distance is 40 meters or less.

- For further information about notes, safety instruction and specification you may refer notes of the FBAU Wireless Network Kit setup guide.

. **Installation**

- FBAU will configure the MFD to a compatible existing wired or wireless network of customer. If the customer changes their network this may impact MFD connectivity, and the customer is responsible for ensuring ongoing compatibility with the customer's network. FBAU may be able to provide assistance in this regard at an additional cost.

Printing using Wi-Fi Direct

- Printing and scanning via Wi-Fi Direct is only supported via the FBAU Print Utility on Android or iOS.
- The FBAU Print Utility does not automatically search for a printer when connecting via Wi-Fi Direct. A manual IP address must be entered, please refer to the FBAU Support website for more information.
- iOS does not officially support connection to an MFD via Wi-Fi Direct. There is a manual workaround which can be found online at https://support-fb.fujifilm.com/setupSupport.do
- Mopria, Google Cloud Print and AirPrint is not available through Wi-Fi Direct.
- If Wi-Fi Direct is running concurrently to an infrastructure connection to an access point, if the infrastructure side is disconnected, Wi-Fi Direct becomes unavailable.
- A maximum of four devices can be currently connected to the MFD via Wi-Fi Direct.

Support

- FBAU can provide helpline support over the phone at 1 800 028 962.

Please refer to FBAU internet-based support system at https://support-fb.fujifilm.com/setupSupport.do for further information regarding the Wireless LAN feature.

Installation Requirements

This section contains information on preparing for the delivery and installation for the ApeosPrint 6340 product.

General Installation Requirements

- The product should not be exposed to direct sunlight, external heat sources, excessive dust or vibration.

- Do not operate the machine in a poorly ventilated room.

- The machine must be located on a stable and level floor.

Delivery Restrictions

Any deliveries not occurring at street level locations must have elevators large enough to accommodate the product modules. Passageways (doorways and hallways) must also be large enough to allow the machine to pass through.

Temperature & Humidity

Maximum: 32°C and 85%RH
Minimum: 10°C and 15%RH

Drastic climatic changes are detrimental to image quality, performance and consistency. It is strongly recommended that the product be operated in an air-conditioned environment to achieve best performance.

Electrical Requirements

220-240 Volt, 50/60 Hz and a dedicated 10 Amp supply is required for each machine installation*.

*Where a dedicated supply is not available, it is the customer's responsibility to provide the equivalent, and where the equivalent is not available, FBAU will not be held responsible for any damage that may occur. FBAU will not be held responsible for any damage that may occur as a result of lightning strikes, power surges, etc.

Power Consumption

Model	Sleep	Ready	Running	Max.
ApeosPrint C4030	0.4 W	72 W	665 W	1260 W

TEC (Typical Electricity Consumption)

Model	kWh per week
ApeosPrint C4030	0.49

Heat Emission

Model	Power Save	Ready	Running
ApeosPrint C4030	0.344 kCal/h	61.92 kCal/h	571.9Cal/h

Noise Emission

Operator's Position	ApeosPrint C4030	
	Standby	Running
Sound Power Level*	6.86 B(A)	4.78 B(A)
Sound Pressure Level*	68.6 dB(A)	47.8 dB(A)

* Full System: Machine + options

Machine Weight and Dimension
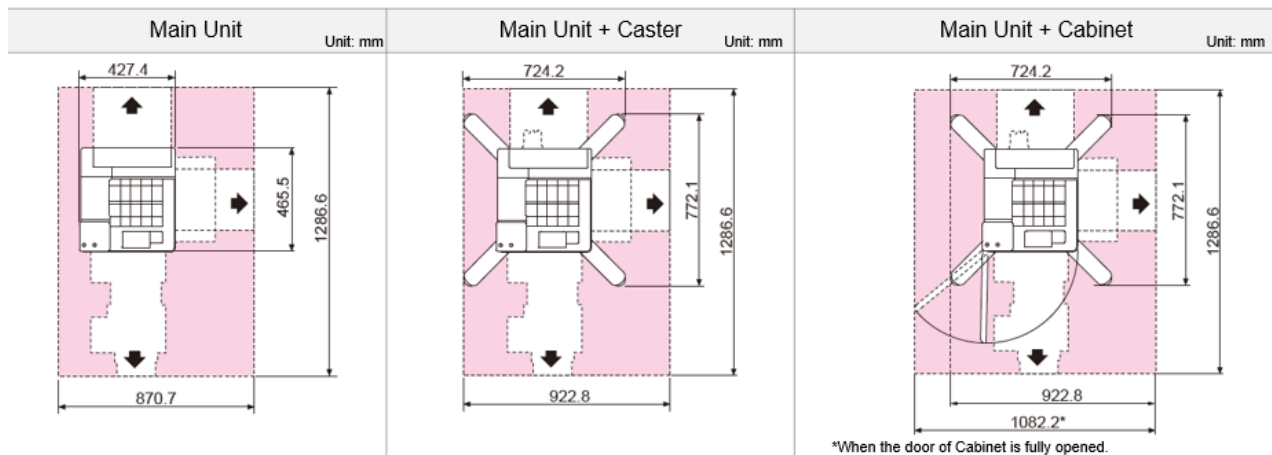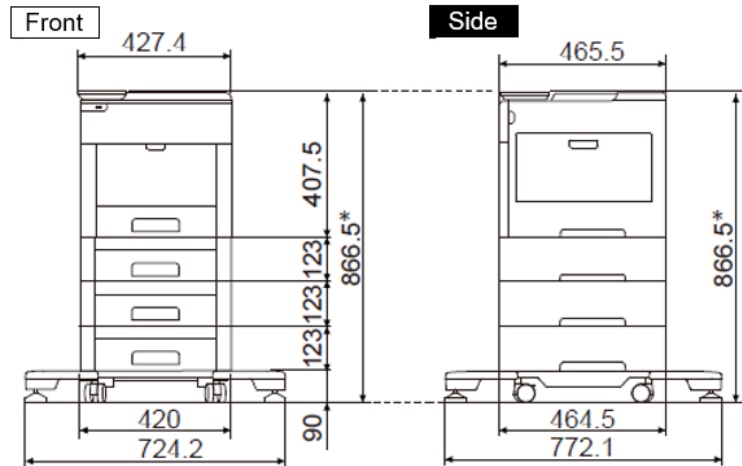
Component	Unpacked Weight (kg)	Dimensions (mm)		
		Width	Depth	Height
ApeosPort C4030	28.1 *1	427	465	407
550 Sheet Feeder	6.6	420	465	123
Caster Base	N/A	725 *2	773 *2	90
Cabinet	N/A	725 *2	773 *2	TBC

*1: Including consumables
*2: Including anti-earthquake feet

Space Requirements (Minimum Service Clearance)

These specifications are based upon accepted Workplace Health and Safety standards and allow for the safe and effective operation and servicing of the device, including space for:

- Moveable components, such as draws and doors
- A technician to safely access the device

These space requirements (site width & site depth) are the minimum requirements* and compliance with these standards is mandatory for the safety of staff members for the Australian market**. Site width and site depth changes with each configuration. Refer to the tables below for actual site requirements for each configuration.

* Note: Where a device is installed adjacent to an access way, additional space over and above that specified in this document may be required. Space required for access ways is dependent on circumstance, and it is recommended that the local statutory body be contacted for advice.

** Note: 'Machine installation' figures presented in the User Guide represents the machine dimensions and the dimensions when the trays have been fully extended. These do not represent space requirements or service clearances for Australia.

Service Clearance Configuration Table

The following table refers to the device configuration.

Configuration	Dimensions (mm)					
	Site Clearance[1]		From machine to the nearest object[2]			
	Width	Depth	Front	Rear	Left	Right
Printer	871	1267	800	310	100	350
Printer + 550 Sheet Feeder	871	1267	800	310	100	350
Printer + Caster	871	1267	800	310	100	350
Printer + Cabinet	871	1267	800	310	100	350

[1]: Minimum overhead workspace clearance (within site area) for all installations = 1,000 mm (H)
[1]: Desktop installation: Maximum installation height from floor to top of machine = 1,400mm (H)
[2]: All configurations with Caster or Cabinet are floor standing

Support

Customer Support

eSupport

Our internet-based support system can be accessed at: https://support-fb.fujifilm.com/ and includes a number of services:

Online Support Assistant
The Online Support Assistant allows users to obtain instant self-help, step-by-step instructions and information on FBAU products 24 hours a day, 7 days a week.

Interactive User Guide
The Interactive User Guide provides users with interactive demonstrations on the key features of the machine. It also provides step-by-step instructions on commonly asked question featuring screen captures of the UI.

My Account
My Account provides access to information about your account. You can view your invoice details, submit your meter readings, order toner or request machine relocations.

Online Supply Ordering
For a full range of products, you can access the site directly at https://www.fujifilm.com/fbau/supplies

Customer Support Centre

The FBAU Customer Support Centre is available 24/7 for all service calls and for customer application requests. You can contact them via https://support-fb.fujifilm.com/ or on 1800 028 962.

Customer Training

On completion of your device installation, you will receive a brief product overview which covers basic device functions (time permitting). If you would like to book an operator training session, please call Customer Care on 1800 028 962 or email: shm-fbau-websupport@fujifilm.com. This training session is valid for 3 months after the date of the device installation.

FUJIFILM

For more information or detailed product specification, please call or visit us at

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