



# 5 Ways Technology is Helping Organisations Simplify Operations

**Creating resilient, connected workplaces.** From onboarding and compliance to procurement and collaboration, discover how mid-sized and large organisations can use automation and IT services to improve operations and reduce complexity.



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# Introduction: Smart Solutions for a Shifting Business Landscape

Across Australia, it appears that organisations are navigating increasing operational complexity<sup>1</sup>. Rising compliance obligations, mounting cost pressures, growing digital expectations, and evolving workforce models are all placing pressure on internal teams. For business leaders, IT departments, and corporate services staff, the challenge shouldn't be whether to change — but how to make that change sustainable.

Manual processes and disconnected systems still seem to shape how work flows in many organisations. Whether it's double-handling data in spreadsheets, chasing paper forms, or troubleshooting inconsistent workflows, these inefficiencies are likely slowing progress and increasing risk.

**With the right technology in place, organisations can look to turn these challenges into opportunities.** At FUJIFILM Business Innovation Australia, we aim to deliver a connected approach to automation and IT — combining digital workflows with scalable infrastructure and support services, designed to yield smart systems, resilient operations, and the ability to focus on what matters most.

This guide explores five practical areas where technology can help make a difference — helping businesses reduce complexity, improve performance, and support future growth.

# 1. Employee Onboarding and Offboarding

## The Opportunity

Onboarding and offboarding are critical processes that can impact productivity, compliance, and employee experience. Yet for many organisations, these touchpoints may be inconsistent, paper-heavy, and slow. HR teams may still rely on email trails and manual checklists. IT departments may face delays provisioning equipment or activating system access. Payroll and finance may receive outdated or incomplete data.

In Australia, the average time to hire has now reached **44 days** — the longest on record<sup>2</sup>. With delays already occurring before day one, it is likely businesses can't afford to lose more time to fragmented onboarding processes.

Offboarding brings its own risks. Delays in deactivating accounts, recovering assets, or revoking system access could increase the chance of security breaches, data loss, and non-compliance.



## How Our Solutions Can Support

Our automation and IT services can help to create efficient, structured workflows for both onboarding and offboarding. With digital forms adapted based on role or department, organisations can capture the required information up front, validate data in real time, and automatically route tasks to the relevant teams — HR, IT, Finance, Facilities, or People & Culture.

Further, it can be configured for account creation, hardware provisioning, payroll setup, and policy acknowledgement to all be triggered from a single workflow. Status dashboards can be set up to provide real-time visibility for internal teams and help reduce the risk of any missed steps.

Offboarding workflows can also be automated— including asset recovery, access revocation, and exit interviews — with automatic notifications, task tracking, and audit logs to support compliance.

## The Outcome You Could Achieve

- **Faster and structured onboarding processes.**
- **Reduced risks in offboarding with consistency.**
- **Better collaboration between departments.**
- **Stronger first (and last) impressions for employees.**

## 2. Compliance and Risk Management

### The Opportunity

Compliance is not confined to annual audits. Organisations face continuous obligations across privacy, workplace safety, financial reporting, risk governance, and more. These requirements can often sit across multiple systems — and multiple teams — potentially making manual oversight time-consuming and error-prone.

Many businesses may still rely on spreadsheets, static forms, and email chains to manage critical processes like policy acknowledgement, incident reporting, and regulatory submissions. But these outdated methods are likely to increase the risk of missed steps, poor visibility, and non-compliance.

According to research from The Missing Link, **the cost of non-compliance can be up to 2.7 times higher than the cost of maintaining compliance<sup>3</sup>**.

### How Our Solutions Can Support

At FUJIFILM Business Innovation Australia, we can help organisations digitise and standardise compliance processes using integrated automation and secure IT controls. Whether staff are reporting an issue, renewing credentials, or completing mandatory training, digital workflows can help guide them through the process with required fields, logic-driven questions, and deadline alerts.

Submissions can also be configured to go direct to the relevant approvers and escalated when overdue. Every step can be set up to be tracked and time-stamped, helping to provide compliance teams an audit trail and real-time overview to manage outstanding actions.

Meanwhile, our IT Services division can look to support you with solutions that enable devices and access controls to be secured and centrally managed — supporting work from any approved device or location.

### The Outcome You Could Achieve

- **Consistency across compliance processes.**
- **Minimised delays and manual chasing.**
- **Audit readiness with digital records.**
- **Visibility and risk oversight.**

### 3. Change Management and Internal Approvals

#### The Opportunity

From launching new initiatives to updating internal policies, change is typically constant in any growing business. But without a structured way to manage it, delays, duplication, and confusion may occur.

When change requests are handled via disconnected emails or offline templates, this can potentially lead to teams losing visibility into approvals; unclear responsibilities, and wasted time in reconciling versions or redoing work. These inefficiencies may consequently impact agility and speed of decision-making.



#### How Our Solutions Can Support

Our workflow automation platform helps enable organisations to implement structured, end-to-end change management and approval processes. Submissions can be standardised using digital templates to collect required information — business impact, budget considerations, compliance needs, stakeholder input — and then automatically routed to the relevant decision-makers as set up accordingly.

Approval paths can be tailored by department or project type, with notifications configured to alert reviewers and real-time tracking provided across all actions. For instance, where a request is approved, follow-up tasks can be set up to be auto-assigned to supporting teams like IT, Marketing, or Legal.

All activity is logged and searchable, helping to provide a clear governance trail while reducing the back-and-forth between teams.

#### The Outcome You Could Achieve

- **Fast implementation of internal initiatives.**
- **Fewer missed steps and visibility.**
- **Clear roles and accountability.**
- **Improved coordination between departments.**

## 4. Operational Efficiency and Cost Optimisation

### The Opportunity

Rising operational costs continue to challenge many businesses<sup>4</sup>. But inefficiencies may often be hidden — in the form of manual processes, underutilised infrastructure, or disjointed systems. Without the right visibility, it can be difficult to optimise spend, free up staff time, or realign resources where they're needed most.

Traditional approaches to procurement, document management, finance approvals, and service delivery may drain both time and budget — especially when teams rely on paper-based forms, email approvals, or non-integrated platforms.

### How Our Solutions Can Support

FUJIFILM Business Innovation Australia seeks to offer a holistic approach to operational efficiency. Through automation, we help digitise high-cost administrative workflows with the view to replace manual steps with configurable, trackable digital processes.

At the same time, our managed IT services are designed to provide infrastructure oversight, including device lifecycle support, usage analytics, proactive maintenance, and helpdesk support. This aims to allow organisations to monitor and manage their technology more strategically.

We also assist with platform consolidation and cloud enablement, helping reduce system sprawl and improve long-term scalability.

### The Outcome You Could Achieve

- **Reduced operational costs through process digitisation.**
- **Smart resource allocation across teams and tools.**
- **Reduced infrastructure burden on internal IT.**
- **Improved technology visibility and system uptime.**



## 5. Connected Workplaces and Collaboration



### The Opportunity

As businesses turn to hybrid and remote work models, businesses should look to acquire connected, secure systems that support productivity from anywhere. Legacy platforms, inconsistent device access, and siloed collaboration tools can potentially create friction for staff and IT teams alike.

A 2024 national report revealed that **36% of Australians now usually work from home**, highlighting the long-term shift towards flexible work<sup>5</sup>. We consider that this shift brings new expectations for seamless communication, real-time file access, and consistent system availability.

When infrastructure doesn't support flexible work, collaboration is likely to be impacted and IT teams may face rising support requests.

### How Our Solutions Can Support

FUJIFILM Business Innovation Australia offers tools and services to support building connected workplaces. Our collaboration solutions are designed to integrate with leading platforms such as Microsoft 365 — helping unify communication, document sharing, and task management across teams.

We offer hybrid-ready tools like smart displays, digital whiteboards, and scan-to-cloud capabilities, supported by cloud-based infrastructure and centralised IT management. This aims to reduce the complexity of managing devices and access, even across distributed teams.

Workflows can also be set up to be automated to link key systems — helping to reduce handover friction and data re-entry between platforms.

### The Outcome You Could Achieve

- **Improved collaboration across physical and digital environments.**
- **Reduced IT burden through integrated support models.**
- **Secured, scalable infrastructure for hybrid work.**
- **Increased productivity with reduced tech-related roadblocks.**

## Conclusion: IT and Automation That Supports Growth

Whether you're managing compliance risk, onboarding new talent, or preparing for business growth, the message is clear: disconnected systems and manual workflows are unlikely to meet today's demands.

By combining automation with IT services, organisations can look to minimise the friction, reduce overhead, and improve the experience for both staff and customers. These five areas are just the beginning.

At **FUJIFILM Business Innovation Australia**, we work with organisations to map practical, scalable solutions that aim to align with their people, platforms, and priorities. Whether you're ready to digitise one process or transform end-to-end, our team will work closely with you to help find the right starting point — and support you every step of the way.



<sup>1</sup> KPMG (2025). *Keeping Us Up At Night*. Retrieved from: <https://assets.kpmg.com/content/dam/kpmg/au/pdf/2025/keeping-us-up-at-night-2025.pdf>

<sup>2</sup> HRD Australia (2024). *Time to hire hits all-time high in Australia*. Retrieved from: <https://www.hcamag.com.au/specialisation/recruitment/time-to-hire-hits-all-time-high/448058>

<sup>3</sup> The Missing Link (2023). *The cost of non-compliance: Business risks and consequences*. Retrieved from: <https://www.themissinglink.com.au/news/cost-of-non-compliance-business-risks>

<sup>4</sup> AIG Group (2025). *Research Economics*. Retrieved from: <https://www.aigroup.com.au/resourcecentre/research-economics/>

<sup>5</sup> News.com.au (2024). *New report settles Australia's working from home debate*. Retrieved from: <https://www.news.com.au/finance/work/trends/new-report-settles-australias-working-from-home-debate-once-and-for-all/news-story/e8234c93693d4056bf1281635a7001a8>

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