MPS Guardia

Shielding business against cost overrun,
security breaches and productivity loss

In today's dynamic business environment, maximising efficiency and minimising costs is crucial. Organisations must optimise their IT infrastructure to ensure seamless operation. However, managing the print and document environments consumes valuable IT resources, hindering their ability to focus on core business priorities and provide critical technical support. These tasks often lack the necessary expertise, resources, and in-depth understanding of printing needs, creating significant challenges.

CHALLENGES

Unfavorable cash flow and profitability	Lack of business insights	Increasing security breaches	Reduced employee productivity	Shortage of skilled resources

MPS Guardia
Optimising Print & Document Management in the Ever-Evolving Workplace

For customers with a need to optimise and secure their print and document environment, MPS Guardia is a new age managed print service that will shield businesses against cost overruns, data breaches and productivity loss. The new integrated and flexible service platform will deliver greater visibility, control, security and automation.

Complete Insight & Control

MPS Guardia customer portal and dashboard portal offers a customised view, helping organisations with useful information and visibility into their print environment.

- Interactive and customised portal enables customers to filter the data by department or location in their choice of language.
- View and analyse trends by print volume, usage, paper and many more data points.
- Monitor and identify device status, connectivity status and other outliers to ensure smooth operation.

Enhanced Governance & Security

MPS Guardia offers superior protection by enforcing an additional layer of security on already secured Fujifilm print devices to minimise data breach.

- Print device policy management based on customer's end-point compliance requirements.
- Centralised password and firmware management.
- Security report that provides detail information into security event and potential security breaches.

Improved Productivity

MPS Guardia boosts employee efficiency by enabling them to concentrate on core responsibilities such as business-critical tasks and innovation.

- Provide data & insights on print environment for IT to make informed decisions on business needs.
- Reduce downtime with automated supply management using predictive technology.
- Dedicated support to rely on for complex printing and security issues.

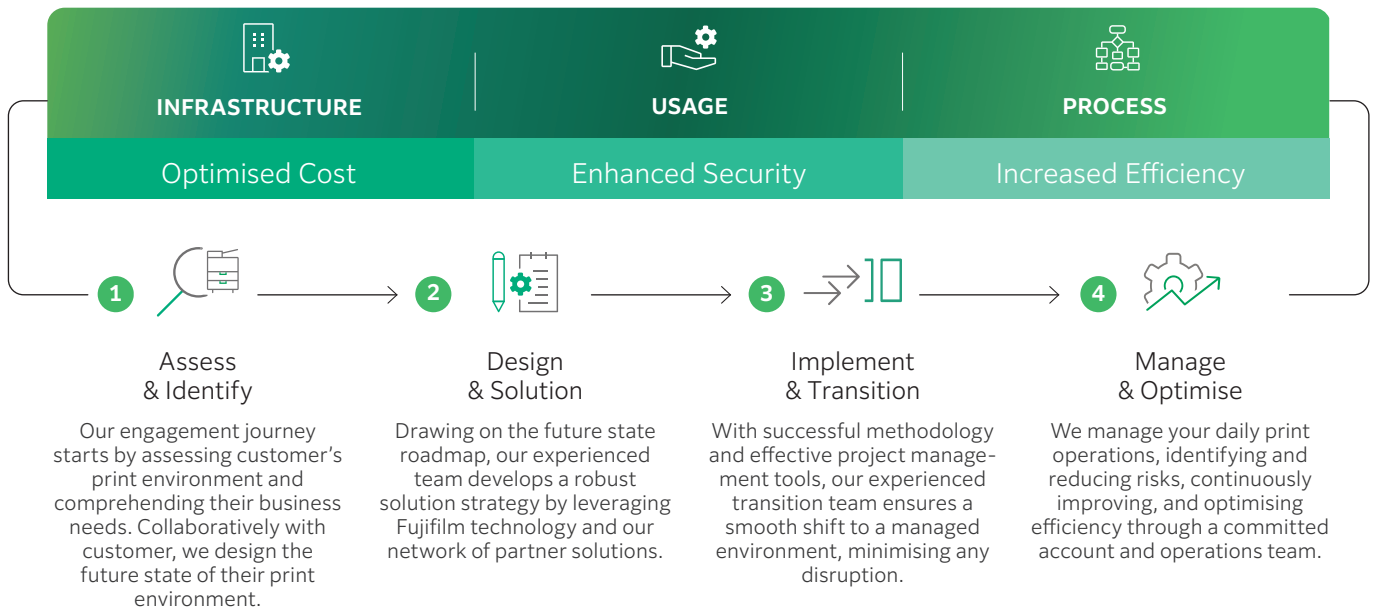**MPS GUARDIA**

Reduced Environmental Impact

MPS Guardia offers valuable insights into the environmental impact of print usage that can enable organisations to develop strategies to be sustainable.

- Track environmental impact across user, department, or the whole organisation.
- Benchmark the information with other MPS customers to identify areas of improvement.
- Track key sustainability metrics like paper saved, CO2 emissions reduction and power savings.

Transforming Your Print Environment

Our robust customer engagement model fosters collaboration, flexibility and leverages proven methodologies and best practices that have been rigorously tested and enhanced over time. The framework is designed to be collaborative, data-driven and highly adaptable to cater to the ever-changing needs of our valued customers. We adhere to international standards and follow streamlined processes in the implementation and management of the customer's print environment. Ultimately, our stringent Information Security Management System (ISMS) framework, aligned with ISO/IEC 27001 standards, ensures the utmost security of customer data during transit and at rest.

INFRASTRUCTURE	USAGE	PROCESS
Optimised Cost	Enhanced Security	Increased Efficiency

1 Assess & Identify

Our engagement journey starts by assessing customer's print environment and comprehending their business needs. Collaboratively with customer, we design the future state of their print environment.

2 Design & Solution

Drawing on the future state roadmap, our experienced team develops a robust solution strategy by leveraging Fujifilm technology and our network of partner solutions.

3 Implement & Transition

With successful methodology and effective project management tools, our experienced transition team ensures a smooth shift to a managed environment, minimising any disruption.

4 Manage & Optimise

We manage your daily print operations, identifying and reducing risks, continuously improving, and optimising efficiency through a committed account and operations team.

Why Fujifilm

OUR EXPERIENCE	More than **21 years of experience** in delivering managed print services across countries & culture.	Managing over **7,000+** large and mid-sized customers ranging from BFSI, Government and multi-nationals.	**141K** devices under managed services (including 3rd party devices) across 2,570+ customer sites managed.
SERVICE DELIVERY	Dedicated service delivery team to support **seamless transition and transformation.**	Service delivery model aligned with industry **best practices and processes (ITILv3, CCOBIT, ISO).**	Lean Six Sigma approach for **continuous improvement and optimisation of print environment.**
SERVICE SUPPORT & OPTIMISE	**Remote & multi-language support** center to resolves issues swiftly based on strict SLAs.	Dedicated team of on-field engineers to deliver **customised and critical support.**	**Service capability & performance standards (SCP)** certified support centre.

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