



Warranty

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FUJIFILM Business Innovation New Zealand Limited (FBNZ) warranty covers parts only for iEcho PK4. The warranty is valid for a period of 365 days from the date of installation.

What is Covered:

- Supply of defective parts due to manufacturing defects.

What is Not Covered:

- Consumable parts – Felt belt & cutting blades.
- Labour and travel costs for installation or removal of parts.
- Damage caused by misuse, abuse, or improper installation.
- Normal wear and tear.
- Additional freight charges if the part is required urgently

The warranty period begins on the date the equipment is installed at the customer's site and is recorded against the company name on our system. The warranty is not transferable if the unit is resold.

You may be requested to carry out diagnostics and supply evidence of the problem, diagnostics logs, videos/photos etc to try and assist you remotely or to ascertain what parts our engineers need to bring when the engineer attends on site.

LIMITS OF LIABILITY

Should the product(s) fail, your sole recourse shall be repair or replacement, as described in the preceding paragraphs. FBNZ will not be held liable to you or any other party for any damages that result from the failure of this product. Damages excluded include, but are not limited to, the following: lost profits, lost savings, lost data, damage to other equipment, and incidental or consequential damages arising from the use, or inability to use this product. In no event will FBNZ be liable for more than the amount of your purchase price and excluding tax, shipping, and handling charges.